ANNUAL REPORT





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1. Who we are

Our Vision

To make Union Bank a sound, sustainable and a profitable bank, for our shareholders, clients and employees.

Our Strategic Goal

To be better than our competitors as measured by our customers.

Our Core Values

We take a long term view of our relationships with our customers ...provide them with products and services at competitive prices ...and are innovative and proactive with them.

We develop

professional, highly trained, motivated people.

- ... working in teams.
- ... with honest two way communication at all levels.

We support

the development of the Albanian banking system and national economy.

We operate

with integrity in all our dealings.

We do not:

deceive our customers; disrespect our employees; infringe the law.

Një bankë të cilës mund t'i besoni.





2. The Bank and its Shareholders

2.1. History of Union Bank

Union Bank received its license from the Bank of Albania in January 2006.

The Bank is registered as a joint stock company and provides universal banking services almost exclusively to and for individuals and enterprises in the Republic of Albania.

Main Developments

- 2006 The Bank obtained its license for banking activities on January 9, 2006;
- **2006** 7 branches are opened, the bank starts its operational activities in Tirana, Durres, Elbasan, Fushe Kruje, and Fier;
- 2006 The Bank offers a full range of deposit, credit and payment services;
- 2007 13 new branches open in Tirane, Kukes, Berat, Korce, Shkoder, Pogradec, Lezhe, Lushnje, Lac and Rrogozhine;
- 2008 Launch of Maestro debit card product; First Mastercard credit card is issued;
- 2008 Launch of the UB-Online Internet banking product;
- 2008 Bank's total assets exceed EUR 100 million;
- 2008 EBRD joins as second largest shareholder (12.5% stake);
- **2009** Institutional Building Plan (IBP) starts as a two-year technical support program from EBRD with a purpose of further strengthening the Bank;
- **2009** With Kavaja and Vlora followed by 2 more new branches in Tirana, the branch network reaches 30 branches and 39 ATMs; the Bank has 236 employees;
- 2009 The Bank achieved its first annual profit;
- 2010 6 new branches are opened, including two new cities Divjaka and Polican;
- 2010 The Bank activates credit line agreement with EBRD to support lending to SMEs;
- **2010** The new organization structure and new performance evaluation process took place to respond to the growing size and complexity of the Bank;
- 2011 Steady growth in total assets despite the financial crisis;
- 2011 Third consecutive year realizing profits;
- 2011 Contracts signed for the Upgrade of the Core Banking System software;
- 2012 Bank's total assets increased by 20% reaching EUR 200 million;
- 2012 Launch of Mobile Banking, upgrade to EMV standards for both Credit and Debit cards, launch of first in country Loan Application module via internet.

2.2. Bank's Shareholders

The shareholding of Union Bank comprises financial institutions and successful entrepreneurs, acting as major supporters of the successful activity of the Bank.

Financial Union Tirana ("UFT")

UFT as the main shareholder is one of the most successful non-banking financial institutions in the region, representing Western Union in Albania, Kosovo and Macedonia, and recently in Switzerland. UFT provides simple, fast, and modern money transfer services to a large mass of clients.

The European Bank for Reconstruction and Development ("EBRD")

EBRD is the second largest shareholder. Established since 1991, EBRD is the largest financial investor in central Europe, the Western Balkans and Central Asia with a mandate to help countries in these regions to become open, market economies. EBRD is owned by 64 countries, the European Union and the European Investment Bank. EBRD's investment in Union Bank aims to support high corporate governance standards and to help Union Bank achieve its objective of becoming one of the leading financial organizations in Albania. EBRD is represented in General Assembly and appoints one member to the Board of Directors.

Mr. Edmond Leka

Mr. Leka brings an extensive experience in various financial activities. Since March 1995 he is the President and Chief Executive Officer of Financial Union Tirana and since 2006 is Chairman of the Board of Union Bank. From September 2000 until 2008 Mr. Leka was the Vice – President of American Chamber of Commerce in Albania, and previously as Chairman of the Board of Directors of Albanian Mobile Communications. He also has been Chairman of the Board of Directors of the Italian – Albanian Bank, from March 1996 to February 2002 and Chairman of the Board of Open Society Foundation Albania (Soros Foundation) from January 2002 to March 2005.

Mr. Niko Leka

Mr. Leka has a well established and long term experience in the financial, management and business activity. Currently, he serves with the capacity of the Executive Director of Financial Union Tirana. Previously, Mr. Leka has been a consultant and member of various management and financial organizations. In addition, Mr. Leka is the Director of Urban Credit Department (Microfinance Institution) and serves as a Board Executive Member of the "Besa" Fund (Micro credit Financing Foundation).



2.3. Board of Directors

Edmond Leka (Chairman of the Board) Niko Leka (Vice Chairman of the Board)

Varuzhan Piranjani Paul Nabavi Gazmend Kadriu Agim Xhaja Genc Turku

Mr. Varuzhan Piranjani

Mr. Genc Turku

Mr. Paul Nabavi

Mr. Agim Xhaja

Mr. Gazmend Kadriu

The Board meets on 6-8 times per year or as needed to set the overall strategy and direction for UB, to make major organizational decisions, to approve larger credit decisions and effectively monitor the management of the Bank. In addition, the Board is expected and it does consider, review and approve, at least once a year, all operating policies of the Bank.

The Board has established the Audit Committee and the Human Resource Management Committee.

2.4. Senior Management

Mr. Gazmend Kadriu, CEO

Tetovo, Macedonia, 1969

Mr. Kadriu serves in the capacity of CEO and Board Member of Union Bank since the beginning of building the bank in 2005

Mr. Kadriu has a comprehensive and widespread experience as a banker, bank regulator and auditor, and has gained an extensive and thorough professional banking and financial experience in three countries in the region (Macedonia, Kosovo, Albania), as well as a broad consulting expertise in a few other transitional countries (Bosnia, Turkey, Armenia)

Mr. Kadriu holds a degree in Economics from the University St. Ciril and Metodius – Skopje. His experience includes five years in Supervision Department of the National Bank of Macedonia, 1993 – 1998, from which the last two as Head of the Department, than as Audit Manager in Ernst & Young, Skopje from 2001 to 2004. He continued his career as the CEO and Board Member of the New Bank of Kosovo

Mr. Kadriu has been a member of the Board of Directors and Risk Management Committee of Tutunska Banka a.d. Skopje during December 2000 - June 2006 and Board of Trustee Member and Vice-Chairman of Macedonian Enterprise Development Foundation during December 1998 - March 2006.

Mrs. Suela Bokshi, Chief Operations Officer

Mrs. Bokshi serves in the capacity of Chief Operations Officer in Union Bank since July 2005

Mrs. Bokshi has a long term experience in banking. She graduated in Finance and Banking, in the University of Tirana and continued a Master in Banking and Finance for Eastern European Countries in "Giordanc Del' Amore Foundation" and CARIPLO Bank Milan, Italy. Mrs. Bokshi started her career in the National Commercial Bank in 1995. In 1997 she worked in the Bank of Albania in the capacity of Head of Payments Department. In 2000 she joined ProCredit Bank holding the positions of Head of Payments and Treasury and then Chief Operations Officer.

Mr. Ardian Petollari, Chief Business Officer

Mr. Petollari serves in the capacity of Chief Business Officer in Union Bank since August 2007.

Mr. Petollari has a diverse experience including banking, business activity, academic experience etc.

Mr. Petollari graduated in Economy in the University of Tirana. After almost five years of academic and business experience he started his banking career in National Bank of Greece in Korça, holding the positions of Deputy and the Branch Manager for more than four years. Afterwards Mr. Petollari had important positions in state institutions like Deputy Director and then Director of the General Director of Taxes during 2002 – 2005, Deputy Minister in the Ministry of Economy. 2005.

Mr. Arten Zikaj, Chief Finance Officer

Tirana, 1975

Mr. Zikaj serves in the capacity of Chief Finance Officer in Union Bank since March 2011

Mr. Zikaj has an extensive experience in financial accounting, reporting and financial analysis, international and local audit on financial institution, insurance and other commercial companies, IFRS expertise, risk management, treasury operations, etc. He has also served for several years as a part time lecturer in University of Tirana, Economic Faculty.

the Faculty of Economics, Tirana University. He worked for about 7 years in auditing for KPMG

as a Manager in charge for auditing and also financial advisory services for several industries in Albania and Kosovo. In 2004 he has been in the position of Deputy Chief Financial Officer in Procredit Bank of Albania and in 2007-2010 he served in KEP Trust, a MFI in Kosovo in the capacity of Deputy Executive Director.

Mrs. Enkeleda Hasho, Chief Credit Officer

Berati, 1975

Mrs. Hasho serves in the capacity as Chief Credit Officer and joined the executive team in 2012

Mrs Hasho' experience comes from a long and solid finance and banking background. Prior to being the Head of Credit for UB, Mrs. Hasho has worked as the Head of the Credit Department for International Commercial Bank (ICB) from 2000-2005 where she had a wide-ranging and close involvement to Credit and Risk controls on day-to-day issues such as: overall handling of Corporate and Retail Banking proposals, assessing and monitoring process, developing and utilizing internal risk rating systems as well as determining the adequacy of provisions and reserves by ensuring adequate controls over credit risk. Mrs. Hasho also brings a valuable expertise in the process of credit commercial strategy development based on the credit products

Mrs. Hasho graduated in Business Management from Faculty of Economics of Tirana University and she also holds an MBA degree from Universitas Fabrefacta Optime (UFO) University

Mrs. Hasho is a Member of Credit Committee and Bank Administrator since 2006.

3. Economy Overview during 2012

3.1 Economy Overview during 2012

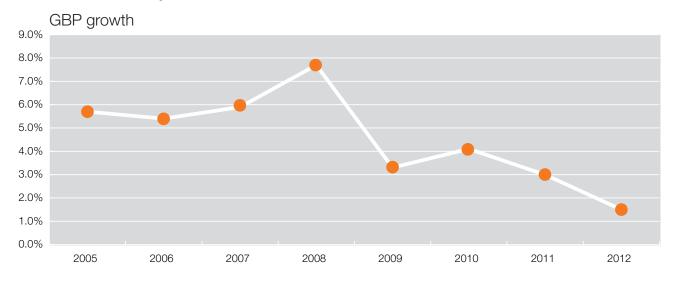
Global economy

The global economy during 2012, however generally unstable, it developed toward its recuperation with clear signs of improvements, but with slower rhythms than the previous periods. This is reflected in the average figure of worldly GDP growth which is at 3.1% versus 4.2% of the prior year1. The second half of the year had weaker results in some key aspects of economic growth such as investments, credit system, employment levels and financial markets in general.

It is noted that the measures taken from world financial authorities, especially from USA and ECB had a general positive effect in improving the overall business climate, increasing the investors' confidence and easing the financial tensions, particularly in problematic countries. The new mechanism and change of monetary policies aimed at liberalization of the labor markets, fiscal consolidation and most importantly stabilisation of the entire economical situation.

Eurozone had a general economical decline during the second half of the year mostly due to the decrease of the domestic and foreign demand, high figures of unemployment at 11.4% (in average), and general levels of debt and deficit, while the inflationary pressure has been kept at low brackets of 2.5%. As far as the Banking sector goes, the crediting to the sector private as the crediting in general has slowed down (especially during the fourth quarter) thus reflecting the higher risk of crediting deriving from the required adjustments of banks balance sheets.

Albanian Economy



Albania's economy was indirectly and/or directly impacted from all global developments, although there are a variety of issues and difficulties directly impacting the economy for the country such as level of foreign and public debt, lower-than-budget fiscal revenues and relatively small amounts of investments and consumer spending. In similar ways, the rhythm of yearly economic development was lower than the prior periods with a GDP growth rate of 1.5% versus 3.0% in 20112, and the second half of the year did show inferior economic results compared to the first half of the year.

Central Government Debt Stock was at the level of 61.5% (2011: 58.75%)3 of GDP exceeding for the first time after 10 years the level of 60 percent.

Unemployment lingers at relatively high levels of 13.3% but it has remained stable associated with a very slight downward flare. Inflation has been kept at lower levels: last year the figures showed a yearly average of 2.1% which was within the foreseen parameters and the goal of Bank of Albania.

² Source of Debt data: Ministry of Finance publications

³ Source of Debt data: Ministry of Finance publications

Një bankë të cilës mund t'i besoni.



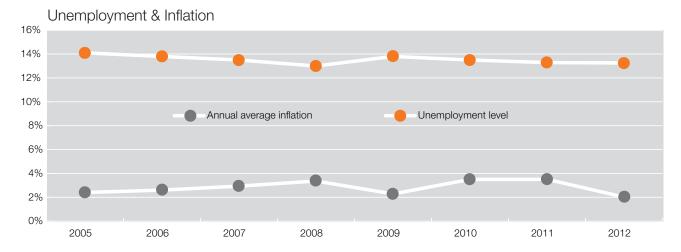
Çfarë është besueshmëria?

Ne, në Union Bank, besojmë se jemi të gatshëm t'ju mbështesim pikërisht atëherë kur keni më shumë nevojë. Ja pse gjatë këtyre gjashtë viteve të fundit kemi qenë me ju, duke krijuar dhe mësuar, duke ndërtuar dhe ndarë përvoja të përbashkëta, duke këmbëngulur dhe duke triumfuar, dhe ç'është më e rëndësishmja – duke u rritur së bashku!

Gjatë këtij udhëtimi, kemi mësuar ta njohim më mirë njëri-tjetrin.

Tashmë, kuptojmë më mirë nevojat tuaja ndaj ju mund të mbështeteni te ne.



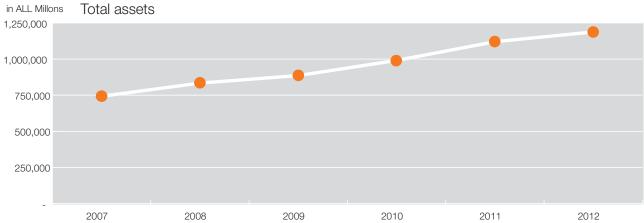


Financial Markets in Albania showed the same tendency that they have portrayed these last terms which are characterized by the constantly growing volume of activity and transactions although in lower rates, where the interest rates, during last quarter of the year have showed a decreasing trend thus reflecting the prime rate determined by BoA. Nevertheless, the financial markets in Albania still face a lot of complex challenges and obstacles along with international and domestic high risk factors embedded in them, but the primary one remains the credit risk (direct an indirect) of the entire system, while the risks form exchange and interest rates, as well as liquidity are relatively in moderate levels.

3.2. Banking System in Albania

Unemployment lingers at relatively high levels of 13.3% but it has remained stable associated with a very slight downward flare. Inflation has been kept at lower levels: last year the figures showed a yearly average of 2.1% which was within the foreseen parameters and the goal of Bank of Albania.

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Assets in 2012, of the banking system1 reached 1,188 Billion Lek (2011: 1,120 Billion Lek), an increase of 6.1% (2011: 13.1%). In the development of Assets it is evident the increasing volume of Treasury and Interbank transactions2 which enlarged their portion from 12.5% to 14.7% of total Assets.

An unfavourable combination of a lower demand and the tightening of crediting policies made for the crediting process to slow down considerably: the value of Loans reached the amount of a gross amount of 577.83 Billions of Lek, with a yearly growth rate of 2% while a year ago it grew with 15.3%

¹ Source Data: Bank of Albania Monthly Statistical Report publication

² Treasury Bills are included

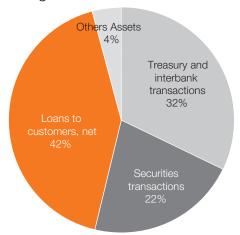
³ Interests accrual included

The banking system continues to be financed largely by customer deposits which reached 992 4 Billions of Lek or 7.3% higher than the prior year, which is considered a satisfactory growth rate but lower than the two last years. Sources of Funding are focused on lending, mainly to the private sector.

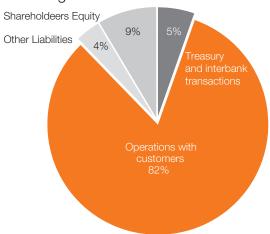
At the end of the year, gross Loans component comprised 42.1% of total assets as opposed to 44.9% that they had in 2011, Customer Deposits reached 82.3 %, while Shareholders Equity provides 8.6% of total assets.

Loan portfolio quality has deteriorated for both business and individual loans. The classified loans reached to the level of 23% of the loan portfolio (2011: 20.8%).

Banking Sector Assets structure 2012



Banking Sector Liabilities structure 2012



From the regulatory prospective, in order to stimulate the growth of crediting, the Central Bank decided to lower the refinancing rate (Lek's prime rate) three times during the year by 25 bases points (in January, March and July of 2012), and it also launched a series of new and easing mechanisms to further help banks with this process.



⁴ Interests accrual included

4. Network Development

Network development started with the initial phase of Union Bank in 2006 and it grew rapidly. Its main goal was to develop and expand the activity throughout the country by enabling distribution electronic channels and making more convenient ways to clients to have access to Bank's services and products.

The Network includes 29 physical branches and outlet structures, 40 outlets in ATM network and other electronic channels.





www.unionbank.al

() 04 238 9111

1) Dega Qendrore

2) Dega Shallvare

Pallatet Shallvare 2/18, Tiranë Tel: 04 225 3568

3) Dega Garda

4) Dega Lana

5) Dega Rruga e Durrësit

6)Dega Kinostudio

Fax: 04 237 9672

7)Dega Medrese

8)Dega Ali Demi

Tel: 04 237 9984

9) Dega Laprakë

Hawai, Laprakë, Tiranë Tel: 04 241 5460

10) Agjencia Kodër-Kamëz

11) Agjencia Kamëz-Qendër

Kamëz-Qendër(te pika WU,

12) Dega Durrës

13) Agjenica Durrës-2

14) Dega Elbasan

15)Dega Kavajë

Fax: 055 243 405

16) Agjenica Rrogozhinë

17) Dega Fushë-Krujë

18) Dega Laç

19) Dega Lezhë

Rruga "Besëlidhja", Lezhë Tel: 021 524 641 Fax: 021 524 661

20) Dega Shkodër

Lagjia "Qemal Stafa", Rruga " 13 Dhjetori", Shkodër Tel: 022 255 163

21) Dega Kukës

22) Dega Lushnje

Lagjia "Kongresi" (godina pranë

23) Agjencia Divjakë

Qendër Divjakë, Lushnje

24) Dega Fier

Tel: 034 230 258 Fax: 034 230 259

25) Dega Berat

Lagjia "22 Tetori" (përballë shëtitores), Berat Tel: 032 238 000

26) Agjencia Poliçan

Qendër, Poliçan, Skrapar Tel: 036 824 132

27) Dega Vlorë

Tel: 033 237 500 Fax: 033 237 600

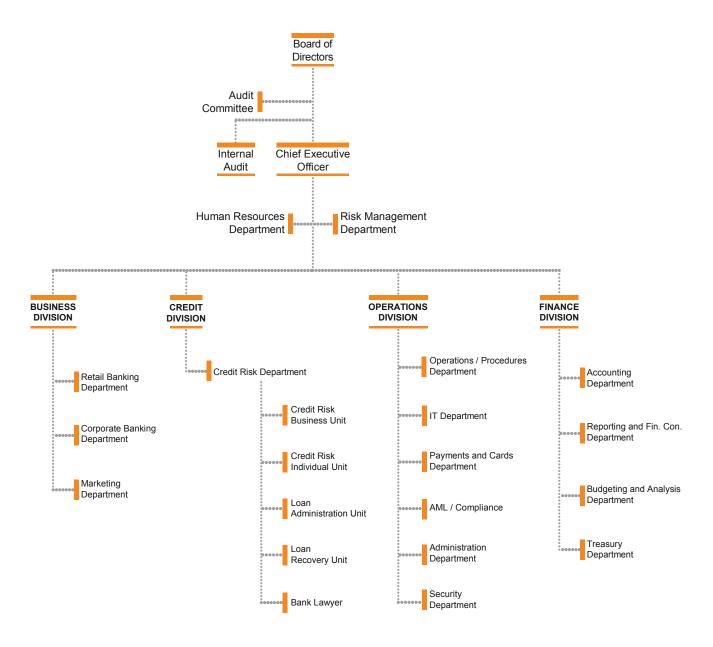
28) Dega Pogradec

Lagjia Nr.1, Bulevardi "Reshit

29) Dega Korçë

5. Organisation structure and Human Resources developments

5.1 Organisational Structure



Our Department Managers

Enklida Çibuku Human Resources Plator Ulqinaku Risk Management

Gent Drita Corporate Banking Valdet Kodra Retail Banking Retail Credit Risk Diana Huta

Erand Saliaj Loan Administration Department

Irena Rushaj Information Technology Payments and Cards Valbona Banka (Çuçka) Operations and Procedures Jonida Vaso (Lamaj) Dritan Dezhgiu AML / Compliance

Administration Marjeta Sejdari Qirjako Taçe Security

Ilirjan Ligaçaj Treasury Adela Haxhiu Accounting

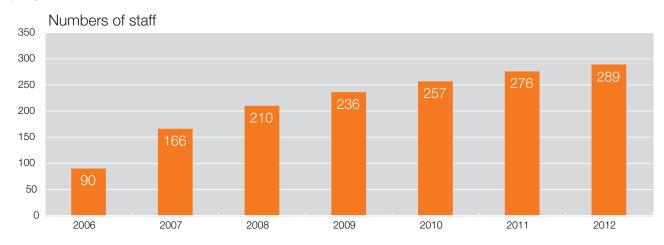
Erida Malosmani Reporting and Financial Control

Budgeting and Analysis Elona Kola

5.2 Human resources development

Union Bank's organization counts 289 members: 95 in Head Office and 194 in the branch network. This number indicates for a yearly net addition of 19 or an approximate 7% increase compared to the previous year.

The Bank's increase and solidification depends on the addition of extra support staff and the strengthening managerial capacity in the branches, as well as increasing the capacities of various Head Office departments. During 2011, the Human Resources Committee (HRC) was established. HRC activity is regulated by the HRC charter, approved by the Board, and its main achievement in 2011 was the proposal and approval by the board of a new compensation plan as part of the HR policy.



Regarding hiring and promotion procedures, the Bank puts a strong emphasis on the promotion from within the organization. During 2012, five vacant positions in HO were filled by branch staff, and approximately 19 employees were promoted to higher positions within the Bank.



Learning and Training

Union Bank continues to uphold high professional and ethical standards regarding its existing and newly-hired organization members, based on the strong belief that the success of the bank relies first and foremost on its staff.

A rigorous annual performance evaluation is built in order not only to aide the bank in its HR management, but also to provide feedback and guidance for the professional development and advancement of employees at all levels. From time to time the Bank organizes an employee opinion survey and uses the results to identify where it needs to invest more time, energy and resources to create a positive employment experience. In this regard, the Bank continues to instill and require professional higher learning, first-rate customer service, team-effort, and great ethical working environment, and at the same time bringing and maintaining a positive, challenging attitude, and conveying this organizational culture to its newest members.

The bank holds before and on-the-job instructions and training to all employees from the first day of joining the Bank aiming to provide them with relevant knowledge prior and during work

A special emphasis is also put in introducing the new employees and frequently training the existing employees with the new and updated rules and regulations for a range of compliance and safety areas such as operational procedures, Anti Money Laundering (AML) procedures, physical security issues, etc.

During 2012, approximately 23 training courses were organized; the internal ones consisted of several rounds to cover for all branch employees in their respective position, all totalling to 362 training hours.

Most of the training sessions for existing and new employees focused on Customer Service Staff, Sales Force Efficiency and Success, Management and Leadership etc.

Employee Engagement

The engagement of our employees depends on giving our people an environment at work that encourages and motivates them to take the extra step for servicing customers and upholding the bank's standards at the same time.

Remuneration Policy

This is a very important issue that UB currently faces and one which has a significant impact on employee engagement. The Human Resources Committee (HRC) that was established in 2011 is regulated by the HRC charter and approved by the Board, and it also approves the compensation plan as part of the HR policy.

All performance compensation actions stem from the overall performance of Union Bank, the individual business unit performance as measured by level of achievement of business targets and individual staff performance as measured by the performance appraisal. The Bank implements the following salary reviews, complying with respective rules: the initial review, the promotion review, annual performance review and loyalty review, with the main focus in the performance review in order to reward the best performers. Compensation serves as one part of a total reward and recognition package that includes the base pay, bonuses and benefits for employees.

In addition to the base salary, the Bank applies several bonuses, the most important ones related to the achievement of the business targets. Some of the bonuses applied are the annual performance bonus, quarterly sales bonus, New Year bonus and the bonus for exceptional performance.

Safety and Security

UB puts lots of efforts into making banking safer by always increasing controls that protect the customer information, launching fraud prevention programs and investing in new security and technology equipments and procedures. New and existing employees are continuously informed about updated security measures and they also participate in sessions accompanied with frequent adequate training to allow their optimal dispersion throughout the bank network.

UB also makes it one of its main functions to ensure the health, safety, and wellbeing of its employees. A special Security Council is created with participants from both the Bank's Management and bank's personnel, which regularly meets in order to identify potential areas for improvement of the working conditions and safety and security standards.

In terms of benefits, Health Insurance was renewed for almost the entire staff. The scheme covers a regular check up and a high number of employees has benefited.

6. Risk Management

In its business activities, the Bank strives to achieve an optimum balance between the risks taken and returns realized, while steering clear of excessive, unnecessary, and uncontrollable risk exposures. Based on its business profile and characteristics, the bank has identified several major risk categories such as Liquidity Risk, Credit Risk, Counterparty Risk, Financial Risks and Operational Risk. While the performance of each of these risks is explained in detail under the Auditor's report on Financial Statements, in this section we are providing main policies with regards to risk control and mitigation.

Liquidity:

The Bank strives to maintain a well-diversified depositor base and preserve satisfactory access to funding avoiding uncontrolled concentrations and structural imbalances. The marketability of assets, whose availability for sale or adaptability as collateral for refinance, is evaluated under different market scenarios. In addition, the Bank monitors any internal and external factors that might have an impact on its capability to remain liquid.

Bank's ALCO has developed quantitative models for reducing cash and liquid assets balances while observing at all times liquidity risk indicators defined by regulators and Board of Directors.

Credit:

In addition to direct accounting loss, credit risk is viewed in the context of economic exposures taking into consideration the opportunity costs, transaction costs, and expenses associated with a non-performing asset. Credit risk is mitigated by: cashflow oriented lending, adequate collateral as second-tier protection, appropriate risk-based pricing, effective loan portfolio structuring and diversification, effective bank-wide controls, starting from sales, through risk assessment, loan administration, loan review and workout, and adequate reserve funds and contingencies to protect the bank's position.

Moreover, factors that could affect the bank's individual and aggregate credit risk exposure (e.g. credit concentration, industry, geographic region, political events, etc) are identified and adequately tackled. The Bank therefore has tailored its credit procedures in such a way that they minimize credit risk, but at the same time comply with Credit Policy intended to extend credit facilities to a targeted clientele.

Counterparty:

The Counterparty Exposure Risk is treated very much like Credit Risk, except that the borrower is a bank or financial institution. In such case, the creditworthiness is evaluated individually and limits set accordingly based on the results of such evaluation.

Risk indicators used to measure the inter-bank exposure risk are in line with the definitions provided in regulations of the Bank of Albania such as definition of inter-bank exposure, both with single counterparties and with related parties, definition of risk-weighting, depending upon type of exposure and counterparty, definitions on collateral/guarantee netting, and those on regulatory capital requirements, including different categories of capital.

As part of the Counterparty Risk, the bank recognizes the Country Risk and many actions in the recent period of market turbulence regarding a number of Eurozone countries have been triggered taking into active consideration exactly the country risk.

The financial risks include the assets risk, the foreign exchange risk, and interest rate risk. While the asset risk is not present for the moment, the Bank puts on focus the foreign exchange and interest rate.

The Foreign Exchange Risk arises from changes in foreign exchange rates that affect the value of assets, liabilities and off-balance sheet activities denominated in currencies different from the bank's own currency.

The Bank's ALCO has developed rules, procedures, instruments and control mechanisms to cover for the currency revaluation risk. This risk is managed by controlling for daylight both trading and open position limits and overnight open position limits which are fully compliant with the regulatory definitions.

Interest rate risk is defined as the sensitivity of the bank's earnings and equity to changes in interest rates. Interest rate risk results from the differences in the way assets, liabilities and off-balance sheet instruments are affected by interest-rate changes.

Therefore to achieve the objective of protecting the bank's net interest margin from changes in the market interest rates, the bank has actively managed its interest rate risk profile within controlled risk parameters. As a core business risk, it has strived to maintain an interest risk profile that leads to financial performance consistent with its long-term objectives.

The bank's ALCO has established risk control limits which are monitored frequently. The management of interest rate risk encompasses the gap technique, interest spread management, and dynamic pricing of rate-sensitive assets and liabilities in line with the market expectations and movements.



Operational:

The operational risk is incurred on the delivery of all of the bank's products and services and arises on a daily basis as transactions are being processed. It may occur also as a result of inadequate information systems, technology failures, breaks of internal controls, and fraud or unforeseen catastrophes.

To cover for operational risk, the Bank has established a framework that incorporates clear definitions of operational risk throughout the organization and a philosophy of business process self-assessment and incident response/ management. It has also developed, and is actively monitoring, the performance of key risk indicators.

The Bank's Operational Risk Committee (ORC) is periodically monitoring the occurrences of operational losses and has assigned responsibilities for mitigating losses and providing back-up solutions and risk coverage for activities subject to operational risk.

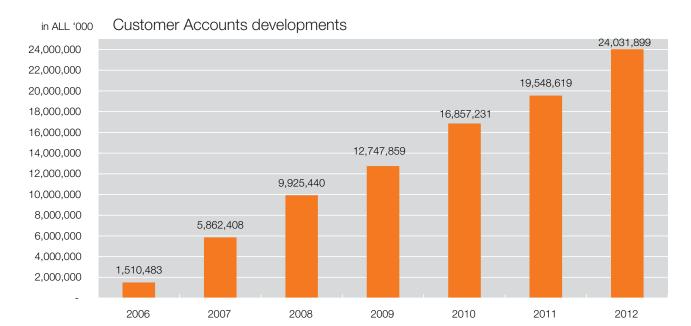
7. Key Highlights

Products of Retail and Commercial Banking

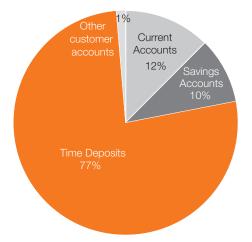
UB proudly extends its retail and commercial banking services to more than 70,000 clients. It provides a full range of products, whose features and parameters offer efficiency, security, transparency and flexibility. They include current and deposit accounts, credits and advancements as well as guaranties, transfers and a variety of money transactions.

7.1 Customer Funds

The growth of Customer Funds in 2012 marked significant yearly additions that took the total amount to 24 Billions of Lek. This figure reflects an increment of 4,5 Billons of Lek or a 26% growth rate compared to the previous year. As a result of this, the bank increased its total market share from 2.1% to approximately 2.5% at the end of the year.



Customers Accounts Structure 2012



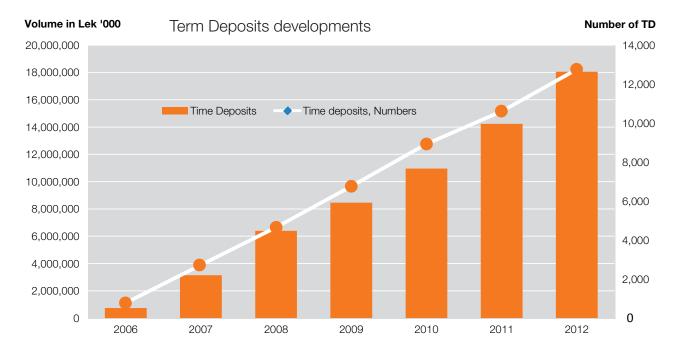
During the years Union Bank's funds have increased and maintained significant growth rates each period by offering a comprehensive range of products to its retail and business clients including packets with combination of current accounts, saving and term deposits, in both local and foreign currency.

The sales and operational team continued to build strong relationship with clients, providing them with a wide variety of options to help them reach their financial goals and increase their savings by tailoring to their needs.

Term, Savings and Current Account with 99% of the total Customers Deposits are the core of the Bank' Customer Funds. The composition of these funds resembles the formation of the last year, but the Term Deposits increased their share from 73% to 78%, pretty much in the line with the budgeted levels.

Banks' deposit mix improved significantly, with strong growth in Term Deposits combined with migration away from shorter terms into longer terms as the division adjusted its pricing strategy. Term Deposits are a very strong and steady component of Customer Funds, and Individuals and Businesses followed a firm rising path in 2012 as well. Their growth took them to 18 Billions of Lek, up by 3.8Billion or 27% higher than 2011.

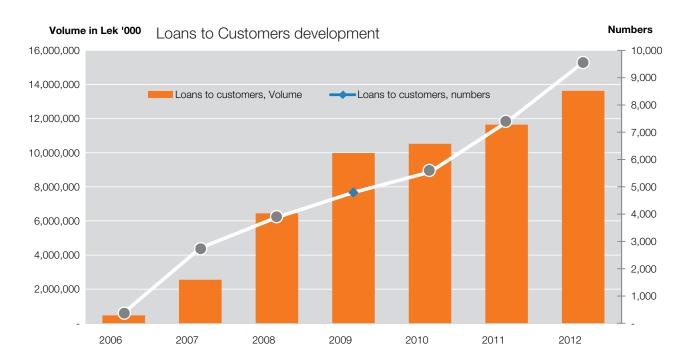




products, last year, the bank offered three new products: term deposits with up-front interest payment for 11 months, and term deposits for 25 and 35 months. These products had an immediate response and proved to be very appealing to existing and new clients.

7.2 Lending Activity

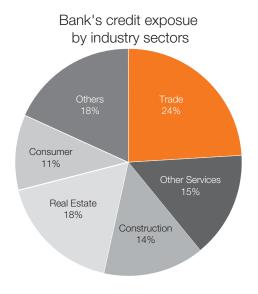
The total Loans portfolio reached a value of LEK 13.6 Billion, reflecting a yearly increase of LEK close to 2 Billion or 17% compared to 2011. The growth has been in much better relative terms compared to the yearly growth of the system that has been at the range of 2%.



Viewed in the overall frame of macroeconomic global and domestic conditions and in Albania we could mention that the Bank faces a complexity of challenges that directly affects the outstanding amount of the portfolio and its quality. As we mentioned earlier in the report, the main reason is the appetite reduction of clients as a result of the insecurity of economical developments in the future.

Nevertheless, the number of our individual and business clients grew by end 2012 to more than 9,500 (from approximately 7,400 in 2011) who benefited from a diverse product range of loans and overdrafts.

Within the growth of the entire portfolio, the bank focused on further enlargement of retail lending and smaller business loans. As a result, 56% of the portfolio growth was in retail segment where the number of retail loans grew by 31% substantiated by an increase in volume by 41% compared to previous year. As a result of this increase, the retail portion of the portfolio went from 24% to 28% of the entire volume.



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7.3 Card Products

The Bank has equipped a large portion of its clientele base with Debit Cards (Maestrocard) which provide a full range of domestic and international purchasing and withdrawing options in most of the ATM and POS networks. The number of transactions performed in 2012 was over 500,000.

The Credit Card (Mastercard) activity started in 2008, and by Dec'12, the trends are progressive. Notable growth is detected in the number of users which have gone up as well as the number of transactions, even though the Bank (in similar terms with the entire market) faces strong competition and difficulty in the overall customer familiarization with these products.

In June 2012, we commenced a program to replace all magnetic strips Maestro Cards with electronic chip Maestro Cards. Customers are now benefiting from a higher level of purchase protection.

7.4 Transfers and Payments

In 2012, the total number of transfers and payments international and domestic (in and out) reached an amount of 20,500.

UB's clients have benefited for years from a wide range of services related to monetary and wire transactions. The product of transfers is closely related to the numbers of clients, thus the higher the number of clients who have accounts with the bank, the higher number of these transfers will be, and related fee income would also increase if cross-sell efforts produce higher penetration rates in this segment.

7.5 Customer Service

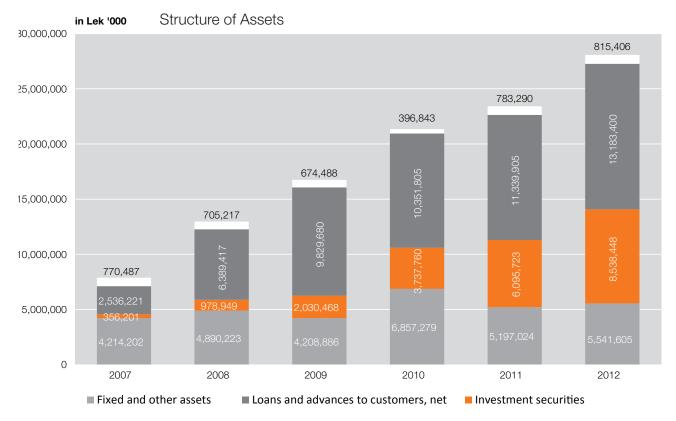
Since the Customer Service is the one of main key areas of its strategy, the Bank always aims to listening to the customers' views and reflecting on their opinions, suggestions and requests. Besides daily interactions with its clients, there are also leaflets and questionnaires placed inside every branch and clients are encouraged to fill out these surveys about the service and the banking products



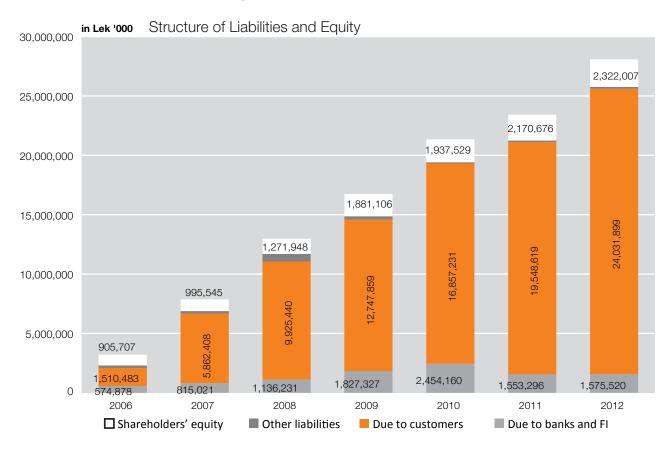
Furthermore, the ultimate goal being the further improvement of customer service, the bank has organized an activity called "Mystery Shopping" which is conducted frequently for several times a year by independent "shoppers" who interact with our tellers and the customer service and where the scope of the analysis are: timeliness, accuracy, fairness, and transparency of transactions. The feedback that this activity contains has turned out to be very positive and valuable. On one hand, the bank understands and assesses its level of service and professionalism, and on the other hand, the employees are able to evaluate, reflect and enhance their overall performance viewed from a different angle.

7.6 Financial Results Main results of the year

	In Lek	In Lek '000		*000	Change	
	2012	2011	2012	2011	2012	
Balance Sheet						
Total assets	28,078,859	23,415,942	201,152	168,545	20%	
Gross loans portfolio	13,620,463	11,642,169	97,575	83,799	17%	
Investments in securities	8,538,448	6,095,723	61,168	43,876	40%	
Placements with banks	2,632,691	2,677,364	18,860	19,271	-2%	
Customer accounts	24,031,899	19,548,619	172,161	140,708	23%	
Paid in capital	2,299,633	2,159,743	16,474	15,546	6%	
Profit and Loss						
Net interest income	819,375	721,255	5,870	5,197	14%	
Net fee and commission income	121,795	139,708	873	1,007	-13%	
Other operating income	73,499	64,892	527	468	13%	
Operating income	1,014,669	925,855	7,269	6,672	10%	
Total operating expenses	(1,000,854)	(794,600)	(7,170)	(5,726)	26%	
Net Profit before taxes	13,815	131,255	99	945	-89%	
Statistics						
Numbers of staff	289	276			5%	
Number of outlets	29	29			0%	
Number of Loans outstanding	9556	7,367			30%	
Number of Clients	79,842	74,015			8%	
Kery ratios						
Return on Equity	0.5%	6.0%			-91%	
Cost to Banking Income Ratio	84.0%	83.6%			1%	
Loans to Deposits ratio	54.9%	58.0%			-5%	
Assets Growth Rate	19.9%	9.7%			105%	
Customer Deposit Growth Rate	22.9%	16.0%			44%	
Loans Growth Rate	17.0%	10.7%			59%	
LLP to Loan portfolio	3.7%	3.0%			22%	
Net Interest Margin	3.2%	3.2%			-1%	
Capital Adequacy ratio	12.59%	13.85%			-9%	
Asset to Employee Ratio	97,159	84,840	696	611	15%	
Assets to Branch ratio	968,237	807,446	6,936	5,812	20%	



The assets growth during the years has been strong and solid. The Bank closed 2012 at a total assets value of LEK 28.1 Billion or 20% more than 2011. The assets structure is mainly composed by *Loans to customers*, reaching 47.0% of the Bank's total assets, followed by *Cash and due from banks* and *Investment securities* with 19.7% and 30.4% respectively. Investments Securities are Albanian Government Treasury Bills and Bonds.

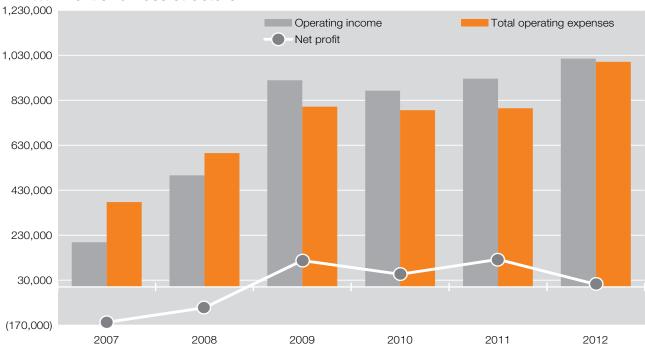




The Bank has created a strong customer base to finance its investments and operations. Therefore, its liabilities structure is mainly composed by customer accounts, reaching 85.6% of the Bank's total assets in 2012, followed by Due to Banks and other Financial Institutions with 5.6%.

The Shareholders equity represents 8.3% of the total assets of the Bank.

in ALL '000 Profit and Loss structure



Year 2012 was the fourth consecutive year of profit for Union Bank. However, the amount of Lek 11.5 Million is smaller than the figure of 2011. Net Interest Income increased by 13.6%, while Net Fees income decreased by -13%, mostly due to variable guaranty fees. Total operating income has increased by 9.6% while the Operational Cost increased by 26% (LLP included) compared to the previous year.

8. Plans for 2013

The Bank's platform for Y2013 is that it will grow and prosper by following the established mission and core strategy, and keep the overall sustainibility of its entire performance at the same time.

The Bank plans to continue to be ambitious despite the difficult economic environment and will seek opportunities to grow its business rather than simply survive the crisis in a defensive way. It will also continue to work to achieve a reasonable level of profitability and to maintain the quality of its assets.

Lending

Union Bank plans to continue the Loan Portfolio increase with much stronger growth on the retail side.

On the retail lending side, the basic plan is for the progress to be merely continued and finetuned, with some additional changes regarding products and credit scoring system. Building on the steady growth of retail lending in the recent years, as well as its superior risk profile to the more challenging business loans, retail lending is projected to provide most of the planned loan growth for 2013.

The business loans side will be the focus of a slightly different attention, with demands for securing the required credit growth combined with demands for better loan monitoring and stronger cross-sell efforts.

The Bank will continue to be prudent and closely monitor all the risk factors and exposures which it faces on day-today bases. It believes as well that it will keep the good quality of the loan portfolio.

Funding

The Bank's growth target for Deposits, that are the core source of the banking activities is at the level of 20%. Year 2012 was another example of the fact that the bank has a strong capacity to generate deposits with all time deposit elements growing, and even exceeding the plan.

For next year there are no major changes of strategy for this segment, which consists with firstly sustaining the main product range, and then improving and tailoring a few product characteristics just be competitive and to keep the deposit products fresh.

The bank will continue to focus on taking advantage of cross-sale opportunities through aggressive marketing and brand campaigns and the Retail Sales Department.

Main Marketing Projects for 2012

UB plans to undertake several projects during Y2013 that will not only boost its entire activity and improve the bank's image, but will greatly help its clients to facilitate and quicken their daily financial transactions, and at the same time educate them on deeper understanding of contemporary banking products.

UB also understands and fully appreciates the role of its contribution to the Community as a responsible business that has a sustainable impact upon the regions in which it operates. It has launched a series of programs as components of the project "Part of Community". To ensure that it makes community investments as effective as possible, the Bank is going to focus its resources on a small but substantial numbers of strategic programs which center on issues that are important to individuals, businesses and the bank itself. It has planned this by cooperating with local schools, small local stores and establishments, etc.

During Y2012, UB will continue to proudly sponsor the Albanian National Soccer Team.

New Core Banking Software

During the year UB is going to finalize the Upgrade of the Core Banking Software, a project that is expected to enable the bank to improve and enhance the quality of the services, offer a wider range of products and improve processing and reporting capacities.

Branches Network

The bank has planned the refurbishment of several branches. In addition, to reach the projected growth and widen its geographic network in the upcoming years, it has also has planned to open 2 new branches in Tirana.





9. Audited Financial Statements

UNION BANK SH.A.

Independent Auditor's Report and Financial Statements for the year ended December 31, 2011

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UNION BANK SH.A.

Financial Statements

as at 31 December 2012

(with Independent Auditors' Report thereon)

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Independent Auditors' Report

To the shareholders and management of Union Bank sh.a.

Tirana, 29 March 2013

We have audited the accompanying financial statements of Union Bank sh.a. ("the Bank"), which comprise the statement of financial position as at 31 December 2012, the statements of comprehensive income, changes in equity and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Bank as at 31 December 2012, and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

Other Matter

The financial statements of the Bank as at and for the year ended 31 December 2011 were audited by another auditor who expressed an unmodified opinion on those statements on 29 March 2012.

KPMG Albania Shpic

KPMG Albania Sh.p.k.
"Deshmoret e Kombit" Blvd.
Twin Towers Building
Building I, 13th floor
Tirana, Albania

KPMG Alberta Ship k., an Albanian limited liability company and a marriage from of the KPMG instructs of independent member from a fillusted with KPMG international Cooperative CKPMG international La Swiss entity. Registered in the National Registration Center with VAT Number J91619001D (Amounts in LEK'000)

	Notes	31 December 2012	31 December 2011
Assets			
Cash and balances with Central Bank	5	2,908,914	2,519,660
Placements and balances with banks	6	2,632,691	2,677,364
Treasury Bills held-to-maturity	7	2,390,938	2,099,146
Treasury Bonds held-to-maturity	8	6,147,510	3,996,577
Loans and advances to customers	9	13,183,400	11,339,905
Intangible assets	10	127,628	87,231
Property and equipment	11	186,378	201,078
Non-current assets held for sale	12	299,810	253,143
Other assets	13	198,256	236,130
Deferred tax asset	27	3,334	5,708
Total assets		28,078,859	23,415,942
Liabilities			
Due to banks and financial institutions	14	1,314,148	1,301,077
Due to customers	15	24,031,899	19,548,619
Treasury bills sold under repurchased agreements	16	261,372	252,219
Other liabilities	17	131,887	125,810
Deferred tax liability	27	16,499	16,499
Subordinated Debt	18	1,047	1,042
Total liabilities		25,756,852	21,245,266
Shareholders' equity			
Share capital	19	2,299,633	2,159,743
Share premium		175,600	175,600
Accumulated loss		(153,226)	(164,667)
Total shareholders' equity		2,322,007	2,170,676
Total liabilities and shareholders' equity		28,078,859	23,415,942

The statement of financial position is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 5 to 44.

These financial statements have been approved by Executive Management on 28 March 2013 and signed on its behalf by:

Gazmend Kadriu

Chief Executive Officer

chief Financial Officer

Union Bank sh.a Statement of Comprehensive Income

(Amounts in LEK'000)

	Notes	Year ended 31 December 2012	Year ended 31 December 2011
Interest income	20	1,763,805	1,527,131
Interest expense	21	(944,430)	(805,876)
Net interest income	_	819,375	721,255
Fee and commission income	22	156,879	168,651
Fee and commission expenses	23	(35,084)	(28,943)
Net fee and commission income		121,795	139,708
Net foreign exchange gain	24	72,156	68,831
Other (expense) / income, net	_	1,343	(3,939)
		73,499	64,892
Operating income	_	1,014,669	925,855
Allowances for losses on loans and advances	9	(148,447)	(20,992)
Amortization for intangible assets	10	(22,832)	(20,115)
Depreciation of property and equipment	11	(39,008)	(41,756)
Impairment of assets held for sale	12	(5,912)	-
Personnel costs	25	(325,077)	(299,616)
Other operating expenses	26	(459,578)	(412,121)
Total operating expenses		(1,000,854)	(794,600)
Profit before tax	_	13,815	131,255
Income tax	27	(2,374)	(8,520)
Profit of the year		11,441	122,735
Other comprehensive income, net of income tax	_		
Total comprehensive income for the year	=	11,441	122,735

The statement of comprehensive income is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 5 to 44.

Union Bank sh.a **Statement of Changes in Equity**

(Amounts in LEK'000)

	Share capital	Share premium	Accumulated loss	
Balance at 1 January 2011	2,049,331	175,600	(287,402)	1,937,529
Transactions with owners recorded directly in equity Contributions by and distributions to owners		,	, , ,	
Increase in share capital	110,412	-	-	110,412
Total contributions by and distributions to owners	110,412	-	-	110,412
Total comprehensive income for the year Profit for the year Other comprehensive income, net of income tax	-	- -	122,735	122,735
Total comprehensive income for the year	-	=	122,735	122,735
Balance at 31 December 2011	2,159,743	175,600	(164,667)	2,170,676
Transactions with owners recorded directly in equity Contributions by and distributions to owners	440.000			120.000
Increase in share capital	139,890		<u>-</u>	139,890
Total contributions by and distributions to owners	139,890	-	-	139,890
Total comprehensive income for the year Profit for the year Other comprehensive income, net of income tax	-	- -	11,441	11,441
Total comprehensive income for the year	-	-	11,441	11,441
Balance at 31 December 2012	2,299,633	175,600	(153,226)	2,322,007

The statement of changes in equity is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 5 to 44

(Amounts in LEK'000)

	Notes _	Year ended 31 December 2012	Year ended 31 December 2011
Cash flows from operating activities			
Profit before tax		13,815	131,255
Adjustments for non-cash items:			
Interest income	20	(1,763,805)	(1,527,131)
Interest expense	21	944,430	805,876
Depreciation of property and equipment	11	39,008	41,756
Amortization of intangible assets	10	22,832	20,115
Impairment loss	9	148,447	20,992
Impairment of assets held for sale		5,912	=
Revaluation effect of cash and cash equivalents		(3,844)	(26,212)
Revaluation effect of subordinated debt		5	1
Written of property and equipment		534	3,380
Net loss from sale of property and equipment	<u></u>	-	1,725
	_	(592,666)	(528,243)
Increase in placements and balances with banks		(35,606)	(75,242)
Increase in loans and advances to customers		(2,025,853)	(1,350,430)
Decrease/(Increase) in other assets		37,874	(189,198)
Increase/ (Decrease) in due to banks and financial			
institutions		20,454	(1,137,911)
Increase in due to customers		4,419,428	2,671,536
Increase in Treasury bills sold under repurchased			
agreements		10,176	251,050
Increase in other liabilities	_	6,077	52,144
Interest received		1 702 726	1 507 073
Interest received		1,703,736	1,587,072
Interest paid	_	(888,984)	(800,027)
Net Cash generated from operating activities	_	2,654,636	480,751
Cash flows from investing activities	10	(62,220)	(20 000)
Purchases of intangible assets Purchases of property and equipment	10	(63,229) (24,842)	(28,800)
Proceeds from disposals of property plant and equipment	11	(24,042)	(25,864) 2,104
Proceeds from sale of non-current assets held for sale		<u>-</u>	17,965
Purchases of treasury bills		(134,579)	223,297
Purchases of government bonds		(2,108,409)	(2,100,898)
Net Cash used in investing activities	_	(2,331,059)	(1,912,196)
Cash flows from financing activities	_	(2,331,037)	(1,712,170)
Subordinated debt		_	_
Proceeds from capital injection		139,890	110,412
Net Cash generated from financing activities	_	139,890	110,412
Cash and cash equivalents at the beginning of the year	_	4,125,888	5,420,709
Net cash provided by operating activities		2,654,636	480,751
Net cash used in investing activities		(2,331,059)	(1,912,196)
Net Cash generated from financing activities		139,890	110,412
Revaluation effect of cash and cash equivalents		3,844	26,212
Cash and cash equivalents at the end of the year	28	4,593,199	4,125,888
·	_		

The statement of cash flows is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 5 to 44.

1. INTRODUCTION

Union Bank Sh.a. (the "Bank") is a financial institution registered as a commercial bank on 9 January 2006 based on Decision no. 101, dated 28 December 2005, of the Supervisory Board of the Bank of Albania ("BoA"). The bank's activity is subject to Law no. 8269 "On the Bank of Albania" dated 23 December 1997, Law No. 9662 "On Banks in the Republic of Albania" dated 18 December 2006 and all rules and regulations approved by the Supervisory Board of the BoA.

The Bank is a commercial bank, which provides banking services to individuals and enterprises in the Republic of Albania. The Bank is registered as a joint stock company, with the registration number 33563, dated 26 May 2005, on which date the Bank started its commercial activities. The Bank obtained its license for banking activities on 9 January 2006.

The Headquarters of the Bank are located in Tirana, Albania. As at 31 December 2012 the Bank had 289 employees (2011: 276).

Directors and Management as at 31 December 2012

Member

Member

Board of Directors (Supervisory Board)

Edmond Leka Chairman Niko Leka Vice-Chairman Varuzhan Piranian Member Agim Xhaja Member Paul Nabavi Member

Audit Committee

Gazmend Kadriu

Genc Turku

Varuzhan Piranian Head of Audit Committee

Mirela Lika Member Erton Kaleshi Member

Executive Management

Gazmend Kadriu Chief Executive Officer **Chief Operations Officer** Suela Bokshi Ardian Petollari Chief Business Officer Chief Financial Officer Arten Zikaj Chief Credit Officer Enkeleda Hasho

2. **BASIS OF PREPARATION**

2.1 Statement of compliance

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs) as issued by the International Accounting Standards Board (IASB).

Basis of preparation

The financial statements have been prepared on the historical cost basis.

Functional and presentation currency

These financial statements are presented in Albanian Lek ("LEK"), which is the Bank's functional currency. All financial information presented in LEK has been rounded to the nearest thousand, except when otherwise indicated.

Use of estimates and judgments

The preparation of financial statements in conformity with IFRSs requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

2. BASIS OF PREPARATION (CONTINUED)

2.4 Use of estimates and judgements (continued)

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimate is revised and in any future periods affected.

Management believes that the underlying assumptions are appropriate and that the financial statements therefore present the financial position and results fairly.

In particular, information about significant areas of estimation uncertainty and critical judgments in applying accounting policies that have the most significant effect on the amount recognized in the financial statements are described in note 4.

3. SIGNIFICANT ACCOUNTING POLICIES

The accounting policies set out below have been applied consistently to all periods presented in these financial statements.

3.1 Foreign currency transactions

Transactions in foreign currencies are translated into the respective functional currency entities at the spot exchange rates at the date of the transactions. Monetary assets and denominated in foreign currencies at the reporting date are retranslated to the functional at the spot exchange rate at that date. The foreign currency gain or loss on monetary items is the difference between amortised cost in the functional currency at the beginning of the year, adjusted for effective interest and payments during the year, and the amortised cost in foreign currency translated at the spot exchange rate at the end of the year.

Non-monetary assets and liabilities that are measured at fair value in a foreign currency translated to the functional currency at the spot exchange rate at the date that the fair value determined. Non-monetary items that are measured based on historical cost in a foreign currency are translated using the spot exchange rate at the date of the transaction.

Foreign currency differences arising on retranslation are generally recognised in profit or loss. Net foreign exchange gains or losses include all foreign exchange differences related to spot transactions with settlement dates two business days after the trade date, although such transactions are recognised on the settlement date.

3.2 Interest

Interest income and expense are recognised in profit or loss using the effective interest method. The effective interest rate is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial asset or liability (or, where appropriate, a shorter period) to the carrying amount of the financial asset or liability. When calculating the effective interest rate, the Bank estimates future cash flows considering all contractual terms of the financial instrument, but not future credit losses.

The calculation of the effective interest rate includes all transaction costs and fees and points paid or received that are an integral part of the effective interest rate. Transaction costs include incremental costs that are directly attributable to the acquisition or issue of a financial asset or liability.

Interest income and expense presented in the statement of comprehensive income include interest on financial assets and financial liabilities measured at amortised cost calculated on an effective interest basis.

3.3 Fees and commission

Fees and commission income and expense that are integral to the effective interest rate on a financial asset or liability are included in the measurement of the effective interest rate.

Other fees and commission income, including account servicing fees, investment management fees, sales commission and placement fees are recognised as the related services are performed. When a loan commitment is not expected to result in the draw-down of a loan, the related loan commitment fees are recognised on a straight-line basis over the commitment period.

Other fees and commission expense relate mainly to transaction and service fees, which are expensed as the services are received.

3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.4 Lease payments

Payments made under operating leases are recognised in profit or loss on a straight-line basis over the term of the lease. Lease incentives received are recognised as an integral part of the total lease expense, over the term of the lease.

3.5 Tax expense

Tax expense comprises current and deferred tax. Current tax and deferred tax are recognised in profit or loss except to the extent that they relate to items recognised directly in equity or in other comprehensive income.

3.5.1 Current tax

Current tax is the expected tax payable or receivable on the taxable income or loss for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

3.5.2 Deferred tax

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is not recognised for temporary differences on the initial recognition of assets or liabilities in a transaction that is not a business combination and that affects neither accounting nor taxable profit or loss.

The measurement of deferred tax reflects the tax consequences that would follow the manner in which the Bank expects, at the end of the reporting period, to recover or settle the carrying amount of its assets and liabilities.

Deferred tax is measured at the tax rates that are expected to be applied to temporary differences when they reverse, using tax rates enacted or substantively enacted at the reporting date.

Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to taxes levied by the same tax authority.

Additional taxes that arise from the distribution of dividends by the Bank are recognised at the same time as the liability to pay the related dividend is recognised.

A deferred tax asset is recognised for unused tax losses, tax credits and deductible temporary differences to the extent that it is probable that future taxable profits will be available against which it can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

3.5.3 Tax exposures

In determining the amount of current and deferred tax, the Bank takes into account the impact of uncertain tax positions and whether additional taxes and interest may be due. This assessment relies on estimates and assumptions and may involve a series of judgements about future events. New information may become available that causes the Bank to change its judgement regarding the adequacy of existing tax liabilities; such changes to tax liabilities will impact tax expense in the period that such a determination is made.

3.6 Financial assets and financial liabilities

3.6.1 Recognition

The Bank initially recognises loans and advances, deposits, and subordinated liabilities on the date that they are originated. Regular way purchases and sales of financial assets are recognised on the trade date at which the Bank commits to purchase or sell the asset. All other financial assets and liabilities are recognised initially on the trade date, which is the date that the Bank becomes a party to the contractual provisions of the instrument.

A financial asset or financial liability is measured initially at fair value plus transaction costs that are directly attributable to its acquisition or issue.

3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.6 Financial assets and financial liabilities (continued)

3.6.2 Classification

Financial assets

The Bank classifies its financial assets in one of the following categories:

- loans and receivables
- · held to maturity.

See Notes 3.7, 3.8 and 3.9.

Financial liabilities

The Bank classifies its financial liabilities as measured at amortised cost. See Note 3.14.

3.6.3 Derecognition

Financial assets

The Bank derecognises a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all the risks and rewards of ownership of the financial asset are transferred or in which the Bank neither transfers nor retains substantially all the risks and rewards of ownership and it does not retain control of the financial asset. Any interest in such transferred financial assets that qualify for derecognition that is created or retained by the Bank is recognised as a separate asset or liability. On derecognition of a financial asset, the difference between the carrying amount of the asset (or the carrying amount allocated to the portion of the asset transferred), and the sum of (i) the consideration received (including any new asset obtained less any new liability assumed) and (ii) any cumulative gain or loss that had been recognised in other comprehensive income is recognised in profit or loss.

The Bank enters into transactions whereby it transfers assets recognised on its statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred assets or a portion of them. If all or substantially all risks and rewards are retained, then the transferred assets are not derecognised. Transfers of assets with retention of all or substantially all risks and rewards include, for example, repurchase transactions.

In transactions in which the Bank neither retains nor transfers substantially all the risks and rewards of ownership of a financial asset and it retains control over the asset, the Bank continues to recognise the asset to the extent of its continuing involvement, determined by the extent to which it is exposed to changes in the value of the transferred asset.

Financial liabilities

The Bank derecognises a financial liability when its contractual obligations are discharged, cancelled or expire.

3.6.4 Offsetting

Financial assets and liabilities are offset and the net amount presented in the statement of financial position when, and only when, the Bank has a legal right to set off the amounts and it intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted under IFRS, or for gains and losses arising from a group of similar transactions such as in the Bank's trading activity.

3.6.5 Amortised cost measurement

The amortised cost of a financial asset or liability is the amount at which the financial asset or liability is measured at initial recognition, minus principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between the initial amount recognised and the maturity amount, minus any reduction for impairment.

3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.6 Financial assets and financial liabilities (continued)

3.6.6 Fair value measurement

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction on the measurement date.

When available, the Bank measures the fair value of an instrument using quoted prices in an active market for that instrument. A market is regarded as active if quoted prices are readily and regularly available and represent actual and regularly occurring market transactions on an arm's length basis.

If a market for a financial instrument is not active, the Bank establishes fair value using a valuation technique. Valuation techniques include using recent arm's length transactions between knowledgeable, willing parties (if available), reference to the current fair value of other instruments that are substantially the same, discounted cash flow analyses and option pricing models. The chosen valuation technique makes maximum use of market inputs, relies as little as possible on estimates specific to the Bank, incorporates all factors that market participants would consider in setting a price, and is consistent with accepted economic methodologies for pricing financial instruments. Inputs to valuation techniques reasonably represent market expectations and measures of the risk-return factors inherent in the financial instrument. The Bank calibrates valuation techniques and tests them for validity using prices from observable current market transactions in the same instrument or based on other available observable market data.

Assets and long positions are measured at a bid price; liabilities and short positions are measured at an asking price. Where the Bank has positions with offsetting risks, mid-market prices are used to measure the offsetting risk positions and a bid or asking price adjustment is applied only to the net open position as appropriate. Fair values reflect the credit risk of the instrument and include adjustments to take account of the credit risk of the Bank and the counterparty where appropriate. Fair value estimates obtained from models are adjusted for any other factors, such as liquidity risk or model uncertainties, to the extent that the Bank believes a third-party market participant would take them into account in pricing a transaction.

The best evidence of the fair value of a financial instrument at initial recognition is the transaction price – i.e. the fair value of the consideration given or received. However, in some cases, the fair value of a financial instrument on initial recognition may be different to its transaction price. If such fair value is evidenced by comparison with other observable current market transactions in the same instrument (without modification or repackaging) or based on a valuation technique whose variables include only data from observable markets, then the difference is recognised in profit or loss on initial recognition of the instrument. In other cases the difference is not recognised in profit or loss immediately but is recognised over the life of the instrument on an appropriate basis or when the instrument is redeemed, transferred or sold, or the fair value becomes observable.

3.6.7 Identification and measurement of impairment

At each reporting date the Bank assesses whether there is objective evidence that financial assets not carried at fair value through profit or loss are impaired. A financial asset or a group of financial assets is impaired when objective evidence demonstrates that a loss event has occurred after the initial recognition of the asset(s), and that the loss event has an impact on the future cash flows of the asset(s) that can be estimated reliably.

Objective evidence that financial assets are impaired can include significant financial difficulty of the borrower or issuer, default or delinquency by a borrower, restructuring of a loan by the Bank on terms that the Bank would not otherwise consider, indications that a borrower or issuer will enter bankruptcy, the disappearance of an active market for a security, or other observable data relating to a group of assets such as adverse changes in the payment status of borrowers or issuers in the group, or economic conditions that correlate with defaults in the group.

3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.6 Financial assets and financial liabilities (continued)

3.6.7 Identification and measurement of impairment (continued)

The Bank considers evidence of impairment for loans and advances and held-to-maturity investment securities at both a specific asset and collective level. All individually significant loans and advances and held-to-maturity investment securities are assessed for specific impairment. Those found not to be specifically impaired are then collectively assessed for any impairment that has been incurred but not yet identified. Loans and advances and held-to-maturity investment securities that are not individually significant are collectively assessed for impairment by grouping together loans and advances and held-to-maturity investment securities with similar risk characteristics.

For the purpose of a collective evaluation of impairment, financial assets are grouped on the basis of similar credit risk characteristics (type and amount of the loan). Based on historical data for each of these groups a loss factor is calculated. These expected loss factors are adjusted for management's judgment as to whether current economic and credit conditions are such that the actual losses are likely to be greater or less than suggested by historical trends, and then they are applied to estimate impairment loss on each group. Default rates, loss rates and the expected timing of future recoveries are regularly benchmarked against actual outcomes to ensure that they remain appropriate.

Impairment losses on assets measured at amortised cost are calculated as the difference between the carrying amount and the present value of estimated future cash flows discounted at the asset's original effective interest rate.

If the terms of a financial asset are renegotiated or modified or an existing financial asset is replaced with a new one due to financial difficulties of the borrower then an assessment is made whether the financial asset should be derecognised. If the cash flows of the renegotiated asset are substantially different, then the contractual rights to cash flows from the original financial asset are deemed to have expired. In this case the original financial asset is derecognised and the new financial asset is recognised at fair value. The impairment loss is measured as follows:

- If the expected restructuring does not result in derecognition of the existing asset, the estimated cash flows arising from the modified financial asset are included in the measurement of the existing asset based on their expected timing and amounts discounted at the original effective interest rate of the existing financial asset.
- If the expected restructuring results in derecognition of the existing asset, then the expected fair value of the new asset is treated as the final cash flow from the existing financial asset at the time of its derecognition. This amount is discounted from the expected date of derecognition to the reporting date using the original effective interest rate of the existing financial asset.

Impairment losses are recognised in profit or loss and reflected in an allowance account against loans and advances or held-to-maturity investment securities. Interest on the impaired assets continues to be recognised through the unwinding of the discount. When an event occurring after the impairment was recognised causes the amount of impairment loss to decrease, the decrease in impairment loss is reversed through profit or loss.

The Bank writes off certain loans and advances and investment securities when they are determined to be uncollectible (see Note 31). Such loans are written off after all the necessary procedures have been completed and the amount of the loss has been determined.

3.7 Cash and cash equivalents

Cash and cash equivalents include notes and coins on hand, unrestricted balances held with Central bank and highly liquid financial assets with original maturities of three months or less from the acquisition date that are subject to an insignificant risk of changes in their fair value, and are used by the Bank in the management of its short-term commitments.

Cash and cash equivalents are carried at amortised cost in the statement of financial position.

3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.8 Loans and advances

Loans and advances are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and that the Bank does not intend to sell immediately or in the near term. Loans and advances to banks and to customers are classified as loans and receivables.

Loans and advances are initially measured at fair value plus incremental direct transaction costs, and subsequently measured at their amortised cost using the effective interest method.

When the Bank purchases a financial asset and simultaneously enters into an agreement to resell the asset (or a substantially similar asset) at a fixed price on a future date (reverse repo), the arrangement is accounted for as a loan or advance, and the underlying asset is not recognised in the Bank's financial statements.

3.9 Investment securities held-to-maturity

Investment securities are initially measured at fair value plus incremental direct transaction costs, and subsequently accounted for depending on their classification as held to maturity.

Held-to-maturity investments are non-derivative assets with fixed or determinable payments and fixed maturity that the Bank has the positive intent and ability to hold to maturity, and which are not designated as at fair value through profit or loss or as available for sale.

Held-to-maturity investments are carried at amortised cost using the effective interest method, less any impairment losses (see Note 3.6.7). A sale or reclassification of a more than insignificant amount of held-tomaturity investments would result in the reclassification of all held-to-maturity investments as available for sale, and would prevent the Bank from classifying investment securities as held to maturity for the current and the following two financial years. However, sales and reclassifications in any of the following circumstances would not trigger a reclassification:

- sales or reclassifications that are so close to maturity that changes in the market rate of interest would not have a significant effect on the financial asset's fair value;
- sales or reclassifications after the Bank has collected substantially all of the asset's original principal; and
- sales or reclassifications attributable to non-recurring isolated events beyond the Bank's control that could not have been reasonably anticipated.

Property and equipment 3.10

3.10.1 Recognition and measurement

Items of property and equipment are measured at cost less accumulated depreciation and any accumulated impairment losses.

Cost includes expenditure that is directly attributable to the acquisition of the asset. The cost of selfconstructed assets includes the cost of materials and direct labour, any other costs directly attributable to bringing the assets to a working condition for their intended use, and when the Bank has an obligation to remove the asset or restore the site, an estimate of the costs of dismantling and removing the items and restoring the site on which they are located. Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment.

When parts of an item of property or equipment have different useful lives, they are accounted for as separate items (major components) of property and equipment.

Any gain or loss on disposal of an item of property and equipment (calculated as the difference between the net proceeds from disposal and the carrying amount of the item) is recognised within other income in profit or loss.

3.10.2 Subsequent costs

Subsequent expenditure is capitalised only when it is probable that the future economic benefits of the expenditure will flow to the Bank. Ongoing repairs and maintenance are expensed as incurred.

3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.10 Property and equipment (continued)

3.10.3 Depreciation

Items of property and equipment are depreciated from the date they are available for use or, in respect of self-constructed assets, from the date that the assets are completed and ready for use. Depreciation is calculated to write off the cost of items of property and equipment less their estimated residual values over their estimated useful lives. Depreciation is recognised in profit or loss.

Depreciation is calculated using the reducing balance method at the following annual rates:

	Kate per annum
Computers	25%
Office furniture	20%
Electronic equipment	20%
Fixtures and fittings	20%

Leasehold improvements are depreciated using the straight-line basis over the shorter of the lease term and their useful lives. The estimated useful lives of the leasehold improvements range from 3 to 15 years. Work in progress is not depreciated. Depreciation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

3.11 Intangible assets

Software acquired by the Bank is measured at cost less accumulated amortisation and any accumulated impairment losses. Subsequent expenditure on software assets is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is expensed as incurred

Amortisation is recognised in profit or loss over the estimated useful life of the asset, from the date that it is available for use. Work in progress is not amortised.

Software is amortised using the reducing balance method with an annual amortization rate of 25%, while other intangible assets, including licenses and fees paid for access to electronic systems and services used by the Bank, are amortized using the straight line method with an annual rate of 15%.

Amortisation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

3.12 Non-current assets held for sale

Non-current assets are classified as held for sale as their carrying amount will be recovered principally through a sale transaction rather than through continuing use. This condition is regarded as met only when the sale is highly probable and the non-current asset is available for immediate sale in its present condition. Management must be committed to the sale, which should be expected to qualify for recognition as a completed sale within one year from the date of classification. If an extension of the sale period occurs it does not preclude an asset from being classified as held for sale if the delay is caused by events or circumstances beyond the Bank's control and there is sufficient evidence that the Bank remains committed to its plan to sell the asset.

Non-current assets classified as held for sale are measured at the lower of their carrying amount and fair value less costs to sell.

3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

3.13 Impairment of non-financial assets

The carrying amounts of the Bank's non-financial assets, other than deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. An impairment loss is recognised if the carrying amount of an asset exceeds its recoverable amount.

The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset

Impairment losses are recognised in profit or loss. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

3.14 Deposits, repurchase agreements, and subordinated liabilities

Deposits, repurchase agreements and subordinated liabilities are the Bank's sources of debt funding.

When the Bank sells a financial asset and simultaneously enters into an agreement to repurchase the asset (or a similar asset) at a fixed price on a future date (repo), the arrangement is accounted for as a financial liability, and the underlying asset continues to be recognised in the Bank's financial statements.

3.15 Provisions

A provision is recognised if, as a result of a past event, the Bank has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability. The unwinding of the discount is recognised as finance cost.

3.16 Employee benefits

Defined contribution plans

Obligations for contributions to defined contribution pension plans are recognised as an expense in profit or loss when they are due. The Bank makes compulsory social security contributions that provide pension benefits for employees upon retirement. The local authorities are responsible for providing the legally set minimum threshold for pensions in Albania under a defined contribution pension plan.

Short-term benefits

Short-term employee benefit obligations are measured on an undiscounted basis and are expensed as the related service is provided. A provision is recognised for the amount expected to be paid under short-term cash bonus or profit-sharing plans if the Bank has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

3.17 New standards and interpretations not yet adopted

A number of new standards, amendments to standards and interpretations are effective for annual periods beginning after 1 January 2012, and have not been applied in preparing these financial statements. Those which may be relevant to the Bank are set out below. The Bank does not plan to adopt these standards early.

• IFRS 9 Financial Instruments (Effective for annual periods beginning on or after 1 January 2015; to be applied prospectively. Earlier application is permitted.) This Standard replaces the guidance in IAS 39, Financial Instruments: Recognition and Measurement, about classification and measurement of financial assets. The Standard eliminates the existing IAS 39 categories of held to maturity, available for sale and loans and receivable.

Financial assets will be classified into one of two categories on initial recognition:

- financial assets measured at amortized cost; or
- financial assets measured at fair value.

SIGNIFICANT ACCOUNTING POLICIES (CONTINUED) 3.

3.17 New standards and interpretations not yet adopted (continued)

A financial asset is measured at amortized cost if the following two conditions are met:

- the asset is held within a business model whose objective is to hold assets in order to collect contractual cash flows; and,
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal outstanding.

Gains and losses on remeasurement of financial assets measured at fair value are recognised in profit or loss, except that for an investment in an equity instrument which is not held for trading, IFRS 9 provides, on initial recognition, an irrevocable election to present all fair value changes from the investment in other comprehensive income (OCI). The election is available on an individual share-by-share basis. No amount recognised in OCI is ever reclassified to profit or loss at a later date.

It is expected that the new Standard, when initially applied, will have a significant impact on the financial statements, since the classification and the measurement of the Bank's financial assets are expected to change. The Bank will prepare an analysis of the impact this will have on the financial statements, and is planning to complete this analysis before the date of initial application. The Bank has not yet decided on the date that it will initially apply the new Standard.

• IFRS 13 Fair Value Measurement (Effective for annual periods beginning on or after 1 January 2013; to be applied prospectively. Earlier application is permitted). IFRS 13 provides a single source of guidance on how fair value is measured, and replaces the fair value measurement guidance that is currently dispersed throughout IFRS. Subject to limited exceptions, IFRS 13 is applied when fair value measurements or disclosures are required or permitted by other IFRSs. The Bank is currently reviewing its methodologies for determining fair values. Although many of the IFRS 13 disclosure requirements regarding financial assets and financial liabilities are already required, the adoption of IFRS 13 will require the Bank to provide additional disclosures. These include fair value hierarchy disclosures for non-financial assets/liabilities and disclosures on fair value measurements that are categorised in Level 3.

USE OF ESTIMATES AND JUDGEMENTS

The preparation of the financial statements in conformity with IFRS requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected.

Management discusses with the Audit Committee the development, selection and disclosure of the Bank's critical accounting policies and their application, and assumptions made relating to major estimation uncertainties. Information about assumptions and estimation uncertainties that have a significant risk of resulting in a material adjustment within the next financial year and about critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements is disclosed below.

These disclosures supplement the commentary on financial risk management (see Note 31).

Impairment

Assets accounted for at amortised cost are evaluated for impairment on a basis described in Note 3.6.7.

The specific component of the total allowances for impairment applies to financial assets evaluated individually for impairment and is based upon management's best estimate of the present value of the cash flows that are expected to be received. In estimating these cash flows, management makes judgements about a debtor's financial situation and the net realisable value of any underlying collateral. Each impaired asset is assessed on its merits, and the workout strategy and estimate of cash flows considered recoverable are independently approved by the Credit Risk function.

4. **USE OF ESTIMATES AND JUDGEMENTS (CONTINUED)**

4.1 **Impairment (continued)**

A collective component of the total allowance is established for groups of homogeneous loans that are not individually impaired.

Collective allowance for groups of assets that are not considered individually significant and those that are individually significant but that were not found to be individually impaired cover credit losses inherent in portfolios of loans and advances, and held-to-maturity investment securities with similar credit risk characteristics when there is objective evidence to suggest that they contain impaired loans and advances, and held-to-maturity investment securities, but the individual impaired items cannot yet be identified. In assessing the need for collective loss allowances, management considers factors such as credit quality, portfolio size, concentrations and economic factors. In order to estimate the required allowance, assumptions are made to define the way inherent losses are modelled and to determine the required input parameters, based on historical experience and current economic conditions. The accuracy of the allowances depends on the estimates of future cash flows for specific counterparty allowances and the model assumptions and parameters used in determining collective allowances.

An assessment as to whether an investment in sovereign debt is impaired may be complex. In making such an assessment, the Bank considers the market's assessment of creditworthiness as reflected in the bond yields, the rating agencies' assessments of the creditworthiness, the ability of the country to access the capital markets for new debt issuance, the probability of debt being restructured resulting in holders suffering losses through voluntary or mandatory debt forgiveness and the international support mechanisms in place to provide the necessary support as 'lender of last resort' to that country as well as the intention, reflected in public statements, about governments' and agencies' willingness to use those mechanisms. This includes an assessment as to the depth of those mechanisms and, irrespective of the political intent, whether there is the capacity to fulfil the required criteria.

4.2 Fair value

The determination of fair value for financial assets and financial liabilities for which there is no observable market price requires the use of valuation techniques as described in Note 3.6.6. For financial instruments that trade infrequently and have little price transparency, fair value is less objective, and requires varying degrees of judgement depending on liquidity, concentration, uncertainty of market factors, pricing assumptions and other risks affecting the specific instrument.

The Bank measures fair values using the following hierarchy of methods:

- Level 1: Quoted market price in an active market for an identical instrument.
- Level 2: Valuation techniques based on observable inputs. This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for similar instruments in markets that are considered less than active; or other valuation techniques where all significant inputs are directly or indirectly observable from market data.
- Level 3: Valuation techniques using significant unobservable inputs. This category includes all instruments where the valuation technique includes inputs not based on observable data and the unobservable inputs could have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments where significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

The estimation of the fair value of treasury bills and bonds held-to-maturity is disclosed in note 32.

CASH AND BALANCES WITH CENTRAL BANK 5.

Cash and balances with the Central Bank are detailed as following:

	31 December 2012	31 December 2011
Cash on hand	799,151	595,410
Central Bank:		
Current account	79,968	21,882
Compulsory reserves	2,029,125	1,901,681
Accrued interest	670	687
Total	2.908.914	2.519.660

In accordance with the Bank of Albania's requirement relating to the deposit reserve, the Bank should maintain a minimum of 10% of customer deposits in Albania with the Bank of Albania as a compulsory reserve account. This reserve is not available for use in the Bank's day to day operations, however according to the applicable regulations the Bank can make use of up to 40% of the compulsory reserve, provided that the monthly average balance of accounts with the Central Bank (current account plus compulsory reserve) does not fall below the compulsory reserve level.

PLACEMENTS AND BALANCES WITH BANKS 6.

Placements and balances with banks are detailed as follows:

	31 December 2012	31 December 2011
Current accounts:		
Resident	-	-
Non-resident	1,417,251	581,830
	1,417,251	581,830
Deposits:		
Resident	457,140	275,740
Non-resident	698,610	1,667,160
	1,155,750	1,942,900
Other accounts	59,673	151,511
Accrued interest	17	1,123
Total	2,632,691	2,677,364

Deposits with resident and non-resident banks mature in the range of 2 to 7 days (2011: 4 days to 3 months) and bear interest in the range of 0.15%p.a. to 0.4%p.a. (2011: 0.15%p.a. to 4.75%p.a.).

7. TREASURY BILLS HELD-TO-MATURITY

Treasury Bills held-to-maturity ("T-Bills") at 31 December 2012 are issued by the Albanian Government.

T-Bills by original maturity are presented as follows:

31 December 2012				31 Dec	ember 2011	
	Nominal	Remaining	Book	Nominal	Remaining	Book
	value	discount	Value	value	discount	Value
3 months	100,000	(1,141)	98,859	Ī	-	-
6 months	93,255	(2,211)	91,044	-	-	_
12 months	2,261,391	(60,356)	2,201,035	2,158,433	(59,287)	2,099,146
Total	2,454,646	(63,708)	2,390,938	2,158,433	(59,287)	2,099,146

8. TREASURY BONDS HELD-TO-MATURITY

Treasury Bonds held-to-maturity ("Bonds") are issued by the Albanian Government. The interests are paid semi-annually.

Treasury Bonds by original maturity are presented as follows:

31 December 2012

	Nominal value	Remaining discount	Accrued interest	Book Value
24 months	4,560,000	-	89,027	4,649,027
36 months	800,000	-	22,700	822,700
60 months	668,770	(1,199)	8,212	675,783
Total	6,028,770	(1,199)	119,939	6,147,510

31 December 2011

	Nominal value	Remaining discount	Accrued interest	Book Value
24 months	3,383,571	-	70,289	3,453,860
36 months	120,000	-	2,573	122,573
60 months	416,790	(1,613)	4,967	420,144
Total	3,920,361	(1,613)	77,829	3,996,577

9. LOANS AND ADVANCES TO CUSTOMERS

	31 December 2012	31 December 2011
Loans	9,247,579	7,354,523
Overdrafts	4,308,229	4,241,626
Other advances to customers	64,655	46,020
	13,620,463	11,642,169
Accrued interest	111,344	92,676
Allowances for losses on loans and advances	(499,271)	(349,812)
Deferred income	(49,136)	(45,128)
Total	13,183,400	11,339,905
Loans and advances to customers earn interest as follows:		
Currency	2012	2011
LEK	3.50% - 20.0% p.a.	3.5% - 20.0% p.a.
EUR	2.79% - 15.5% p.a.	3.1% - 15.5% p.a.
USD	3.40% - 11.0% p.a.	1.8% - 10.8% p.a.

The Bank has granted few loans with interest rates at the minimum limit shown above, which are lower than the rates that are generally offered by the Bank, and are covered by cash collaterals or are granted to personnel under special conditions.

Loan by type of customer are presented as follows:

	31 December 2012		31 December 201	
	Amount	%	Amount	%
Business Enterprises	9,758,954	72%	8,856,842	76%
Individuals	3,861,509	28%	2,785,327	24%
Total	13,620,463	100%	11,642,169	100%
Movements in the allowance for impairment on loans	are as follows:			

	31 December 2012	31 December 2011
As at 1 January	349,812	332,649
Net impairment charge for the year	148,447	20,992
Translation differences	1,012	(3,829)
Balance at the end of the year	499,271	349,812

9. LOANS AND ADVANCES TO CUSTOMERS (CONTINUED)

The following table presents the distribution of the Bank's credit exposure by industry sector for loans and advances to customers:

	31 December		31 December	
	2012		2011	
	Amount	%	Amount	%
Trade	3,274,611	24%	3,175,723	27%
Real Estate	2,389,477	17%	1,708,465	15%
Other services	2,050,375	15%	2,116,487	18%
Construction	1,954,853	14%	1,553,403	13%
Consumer	1,472,032	11%	1,076,862	9%
Hotels and restaurants	869,002	6%	542,371	5%
Processing industry	420,232	3%	466,648	4%
Education	370,203	3%	328,302	3%
Transportation, storing, telecommunication	352,897	3%	244,933	2%
Production, transmission of electricity, gas,				
water	289,491	2%	283,806	2%
Financial services	118,119	1%	100,357	1%
Agriculture and forestry	59,171	1%	44,812	1%
Total	13,620,463	100%	11,642,169	100%

10. INTANGIBLE ASSETS

	Software	Other intangible	Intangible assets in	Total
		assets	progress	
At 1 January 2011			L- ag- and	
Cost	122,202	24,312	4,012	150,526
Accumulated amortization	(60,256)	(11,724)	-	(71,980)
Net book amount	61,946	12,588	4,012	78,546
Year ended December 2011				_
Opening net book amount	61,946	12,588	4,012	78,546
Additions	25,906	=	2,894	28,800
Amortization charge	(16,468)	(3,647)	=	(20,115)
Closing net book amount	71,384	8,941	6,906	87,231
At 31 December 2011				_
Cost	148,108	24,312	6,906	179,326
Accumulated amortization	(76,724)	(15,371)	=	(92,095)
Net book amount	71,384	8,941	6,906	87,231
Year ended December 2012				
Opening net book amount	71,384	8,941	6,906	87,231
Additions	1,539	13,944	47,746	63,229
Amortization charge	(18,124)	(4,708)	-	(22,832)
Closing net book amount	54,799	18,177	54,652	127,628
At 31 December 2012				
Cost	149,647	38,256	54,652	242,555
Accumulated amortization	(94,848)	(20,079)	-	(114,927)
Net book amount	54,799	18,177	54,652	127,628

[&]quot;Other intangible assets" includes payments made to First Data Hellas ("FDH") for developing the ATM network supporting systems and the installation, customization, certification and on-line links between FDH's ATM host system and the Bank's system, as well as payments made for SWIFT and CIS joining, interface and access fees.

Union Bank Sh.a

Notes to the Financial Statements for the year ended 31 December 2012

(Amounts in LEK '000 unless otherwise stated)

11. PROPERTY AND EQUIPMENT

II. I NOI ENI I AND EQUI MENI							
	Computers	Electronic equipment	Office Furniture	Fixtures and Fittings	Fixed assets in progress	Leasehold improvements	Total
At 1 January 2011							
Cost	145,713	84,461	39,586	13,544	10,856	150,630	444,790
Accumulated depreciation	(89,689)	(39,557)	(18,203)	(4,083)	•	(69,079)	(220,611)
Net book amount	56,024	44,904	21,383	9,461	10,856	81,551	224,179
Year ended December 2011							
Opening net book amount	56,024	44,904	21,383	9,461	10,856	81,551	224,179
Additions	10,198	2,897	2,806	•	7,403	2,560	25,864
Disposals	(621)	(965)	(166)	(4,643)	(224)	(10,542)	(17,161)
Depreciation charge	(14,533)	(9,191)	(4,476)	(1,815)		(11,741)	(41,756)
Depreciation charge for disposals	451	409	92	2,728	1	6,272	9,952
Closing net book amount	51,519	38,054	19,639	5,731	18,035	68,100	201,078
At 31 December 2011							
Cost	155,290	86,393	42,226	8,901	18,035	142,648	453,493
Accumulated depreciation	(103,771)	(48,339)	(22,587)	(3,170)	ı	(74,548)	(252,415)
Net book amount	51,519	38,054	19,639	5,731	18,035	68,100	201,078
Year ended December 2012							
Opening net book amount	51,519	38,054	19,639	5,731	18,035	68,100	201,078
Additions	11,693	6,253	1,940	1,079	(4,974)	8,851	24,842
Disposals	(474)	(1,144)	(55)	1	1	1	(1,673)
Depreciation charge	(15,010)	(8,379)	(4,111)	(1,146)	1	(10,362)	(39,008)
Depreciation charge for disposals	338	762	39	1	1	1	1,139
Closing net book amount	48,066	35,546	17,452	5,664	13,061	685'99	186,378
At 31 December 2012							
Cost	166,509	91,502	44,111	6,980	13,061	151,499	476,662
Accumulated depreciation	(118,443)	(55,956)	(26,659)	(4,316)	1	(84,910)	(290,284)
Net book amount	48,066	35,546	17,452	5,664	13,061	68,589	186,378

Leasehold improvements relate to the expenditures made by the Bank for the reconstruction of leased premises used for the branches.

12. NON-CURRENT ASSETS HELD FOR SALE

Non-current assets held for sale are properties acquired through enforcement of security over loans and advances to customers. The Bank intends and is taking steps to sell them for the best offer within a year from their acquisition.

Non-current assets held for sale as at 31 December 2012 are measured with the lower of its carrying amount and fair value less costs to sell, amounting to LEK 299,810 thousand (2011: LEK 253,143 thousand). As at 31 December 2012 an impairment of LEK 5,912 thousand is recognized for these non-current assets.

13. OTHER ASSETS

Other assets are comprised of the following:

	31 December 2012	31 December 2011
Monetary values in transit	135,864	181,438
Sundry debtors	29,986	17,683
Prepayments	13,646	19,038
Accrued income	11,550	14,854
Inventory	3,767	1,845
Payment in transit	2,745	577
Guarantee deposit paid	698	695
Total	198,256	236,130

Monetary values in transit represent transactions with banks and financial institutions, with agreed settlement dates in the first days of the subsequent year.

14. DUE TO BANKS AND FINANCIAL INSTITUTIONS

Amounts due to banks and financial institutions are detailed as follows:

	31 December 2012	31 December 2011
Current accounts:		
Resident	14,356	340,342
Non-resident	46,202	33,739
	60,558	374,081
Term deposits:		
Resident	815,109	863,035
Non-resident	33,300	52,793
	848,409	915,828
Borrowings:		
Resident	400,000	=
Non-resident		<u>-</u>
	400,000	<u>-</u>
Other accounts:		
Resident	20	20
Non-resident	1,396	
	1,416	20
Accrued interest	3,765	11,148
Total	1,314,148	1,301,077

Term deposits from resident financial institutions mature in the range of 10 days to 12 months (2011: in 12 months) and bear interest from 1.4%p.a. to 4.2%p.a. (2011: 3.3%p.a. to 4.5%p.a.). These funds are deposited by Unioni Financiar Tirane ('UFT' or the main shareholder of the Bank) and represent mainly collateral for loans issued by the Bank to related parties.

14. DUE TO BANKS AND FINANCIAL INSTITUTIONS (CONTINUED)

Term deposits from non-resident financial institutions include annual deposits from 'Union of Financial Corners', a related party, of LEK 22,715 thousand (2011: LEK 11,114 thousand), which are held as collateral for loans issued by the Bank, and bear interest at rates ranging from 3.7%p.a. to 4%p.a. (2011: 4.2%p.a.).

15. DUE TO CUSTOMERS

Customer accounts for enterprises, private entrepreneurs and individuals consisted of current and deposit accounts as follows:

	31 December 2012	31 December 2011
Government and public administration		
Local currency	23,940	-
Foreign currency	170,107	21,823
	194,047	21,823
Current accounts:		
Local currency	1,674,591	1,864,414
Foreign currency	1,257,963	935,680
	2,932,554	2,800,094
Saving accounts:		
Local currency	830,438	507,954
Foreign currency	1,403,917	1,427,244
	2,234,355	1,935,198
Term deposits:		
Local currency	9,928,851	7,239,248
Foreign currency	8,122,387	6,995,757
	18,051,238	14,235,005
Other customer accounts:	_	_
Local currency	119,289	68,705
Foreign currency	195,852	223,512
	315,141	292,217
Prepaid interest on customer deposits	(23,570)	-
Accrued interest	328,134	264,282
Total	24,031,899	19,548,619

Current and saving accounts bear interest in the range of 0.1% p.a. to 0.4% p.a. (2011: 0.2% p.a. to 0.4% p.a.) and term deposits bear interest as follows:

Currency	2012	2011
LEK	2.70%p.a. to 7.90%p.a.	2.90%p.a. to 8.40%p.a.
EUR	1.20%p.a. to 4.60%p.a.	1.20%p.a. to 5.50%p.a.
USD	0.90%p.a. to 3.50%p.a.	0.20%p.a. to 2.90%p.a.
GBP	1.20%p.a. to 4.60%p.a.	0.90%p.a. to 1.05%p.a.

Other customer accounts represent blocked accounts for tender or contract guarantees, other bank guarantees and initial capital blocked by customers in the process of the establishment of their own companies.

Union Bank Sh.a Notes to the Financial Statements for the year ended 31 December 2012

15. DUE TO CUSTOMERS (CONTINUED)

Customer accounts and deposits could be further analyzed by products as follows:

Custonier accounts and deposits courd of further analyzed by products as fortows	Je iminei anaiyzeu uy	,	31 December 2012		31	31 Docombor 2011
	LEK	Foreign currency	Total	LEK	Foreign currency	Total
Current accounts (including Government and administration)	1,698,531	1,428,070	3,126,601	1,864,414	957,503	2,821,917
Saving accounts	830,438	1,403,917	2,234,355	507,954	1,427,244	1,935,198
Term deposits:						
One month	37,592	63,584	101,176	64,175	109,933	174,108
Three months	329,599	541,509	871,108	402,736	485,426	888,162
Six months	461,776	473,813	935,589	400,086	606,219	1,006,305
Twelve months	3,472,945	3,213,325	6,686,270	3,261,341	3,421,625	6,682,966
Fourteen months	2,041,360	1,461,631	3,502,991	1,659,100	1,118,810	2,777,910
Twenty-four months	594,578	230,236	824,814	403,379	429,840	833,219
Twenty-five months	1,421,665	1,061,593	2,483,258	1		
Other	1,569,336	1,076,696	2,646,032	1,048,431	823,904	1,872,335
Total deposits	9,928,851	8,122,387	18,051,238	7,239,248	6,995,757	14,235,005
Other customer accounts:						
On demand	16,222	5,598	21,820	12,883	6,460	19,343
Three months	ı	6,282	6,282	ı	1	
Six months	300	363	699	300		300
Twelve months	31,038	105,220	136,258	12,726	110,331	123,057
Other	71,729	78,389	150,118	42,796	106,721	149,517
Total other customer accounts	119,289	195,852	315,141	68,705	223,512	292,217
Total	12,577,109	11,150,226	23,727,335	9,680,321	9,604,016	19,284,337
1						

"Other" includes deposits with initial maturities of 4 months, 7 months and 21 months.

16. TREASURY BILLS SOLD UNDER REPURCHASE AGREEMENTS

	31 December 2012	31 December 2011
Treasury bills sold under repurchased agreements	261,226	251,050
Accrued interest	146	1,169
Total	261,372	252,219

Treasury bills sold under repurchase agreements "Repos" are short term liquidity management instruments issued by the Central Bank to inject liquidity in the banking system. Repos bear interest at market rates ranging from 4.07% p.a. to 4.12% p.a (2011: 5.45% p.a. to 5.5% p.a) and are denominated in LEK.

OTHER LIABILITIES **17.**

Other liabilities are comprised of the following:

	31 December 2012	31 December 2011
Payment in transit	75,050	80,166
Invoices to be received	36,638	27,960
Other	15,045	13,277
Other provisions for risk and expenses	2,132	2,132
Deferred income and accrued expenses	2,608	1,350
Sundry creditors	414	925
Total	131,887	125,810

Payment in transit accounts represent outbound international money transfers with agreed settlement dates in the first days of the subsequent year.

SUBORDINATED DEBT 18.

The amount of subordinated debt represents the remaining balance of a loan provided by the Bank's shareholders in previous years, to enable the Bank to maintain the minimum regulatory capital requirements until the subscription and contribution of EBRD for new shares issued. Following the subscription of such shares on 8 October 2008 and pursuant to regulatory requirements, the remaining balance of the subordinated loan was treated as a commitment for capital injections and is expected to be utilized as paid-in capital in future periods.

19. **SHARE CAPITAL**

Based on Shareholders' Decision dated 28 September 2012, the subscribed capital was increased by 200 thousand shares using the following contributions of UFT (the main shareholder of the Bank):

- 28 September 2012: contribution in 50,000 shares with a total nominal value of EUR 500 thousand;
- 31 December 2012: contribution in 50,000 shares with a total nominal value of EUR 500 thousand;
- 26 March 2013: contribution in 100,000 shares with a total nominal value of EUR 1,000 thousand (see note 34).

At 31 December 2012, the subscribed capital was LEK 2,438,857 thousand (2011: LEK 2,159,197 thousand) divided into 1,897,143 shares (2011: 1,697,143 shares) with a nominal value of EUR 10 each, while the movements in the paid up share capital in 2012 and 2011 were as follows:

	3	1 December 2012	3	1 December 2011
	No. of shares	Value of shares	No. of shares	Value of shares
Balance at the beginning of the year	1,697,143	2,159,743	1,617,143	2,049,331
Capital injection during the year	100,000	139,890	80,000	110,412
Paid-up share capital	1,797,143	2,299,633	1,697,143	2,159,743

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Notes to the Financial Statements for the year ended 31 December 2012

(Amounts in LEK '000 unless otherwise stated)

19. SHARE CAPITAL (CONTINUED)

The structure of subscribed capital is as follows:

The second secon	2012	2011
Unioni Financiar Tirane (UFT) Sh.p.k	84.90%	83.12%
European Bank for Reconstruction and Development (EBRD)	11.18%	12.50%
Edmond Leka	1.96%	2.19%
Niko Leka	1.96%	2.19%

Paid-up share capital represents ordinary share capital and has no preferences or restrictions attached thereto.

20. INTEREST INCOME

Interest income was earned on the following assets:

	2012	2011
Loans and advances to customers	1,171,569	1,073,022
Investment securities	554,651	384,987
Loans and advances to banks & financial institutions	37,585	69,122
Total	1,763,805	1,527,131

21. INTEREST EXPENSE

Interest expense was incurred on the following liabilities:

	2012	2011
Due to customers	895,350	732,959
Loans and advances from financial institutions	36,654	66,933
Repurchase agreements	12,400	5,955
Subordinated debt	26	29
Total	944,430	805,876

22. FEE AND COMMISSION INCOME

Fees and commissions received were comprised as follows:

	2012	2011
Banking services	123,226	132,629
Other	30,011	31,910
Lending activity	3,642	4,112
Total	156,879	168,651

23. FEE AND COMMISSION EXPENSES

Fees and commissions expense were comprised as follows:

	2012	2011
Fee charged for services offered from the agents	21,019	18,146
Banking services	5,160	4,450
Other	4,692	3,458
Treasury operations	4,213	2,889
Total	35,084	28,943

24. NET FOREIGN EXCHANGE GAIN

Net foreign exchange gain includes gains less losses from trading activities and foreign currency differences arising on retranslation. Net foreign exchange gain in 2012 is LEK 72,156 thousand (2011: LEK 68,831 thousand).

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Notes to the Financial Statements for the year ended 31 December 2012

(Amounts in LEK '000 unless otherwise stated)

25.	PERSONNEL	COSTS
4J.	LENSONNEL	COSIS

	2012	2011
Salaries and other compensations	292,480	269,890
Social insurance	32,597	29,726
Total	325,077	299,616

26. OTHER OPERATING EXPENSES

	2012	2011
Rent	127,316	115,776
Other external services	70,528	66,856
Deposit insurance premium	55,367	42,832
Communication expenses	37,640	37,486
Marketing	35,536	30,188
Security services	29,828	30,701
Software maintenance	28,400	16,153
Utilities, energy, water etc.	19,422	18,867
Maintenance and repairs	16,245	16,052
Office supply	14,825	13,796
Transportation and business trip expenses	7,119	6,380
Consulting and legal fees	5,649	5,966
Insurance	5,392	6,634
Trainings	1,052	866
Board remuneration	3,995	2,734
Representation	1,264	834
Total	459,578	412,121

27. INCOME TAX

	2012	2011
Current tax expense	-	-
Deferred tax expense	2,374	8,520
Total tax expense	2,374	8,520

Income tax in Albania is assessed at the rate of 10% (2011: 10%) of taxable income. The following represents a reconciliation of the accounting profit to the taxable profit:

	2012	2011
Profit before tax	13,815	131,255
Impairment of non-current assets	5,912	-
Loan loss allowances in excess of limits	-	4,435
Adjustment for start up costs	(2,327)	(3,507)
Un-deductible expenses:	9,912	11,290
Staff expenses	3,574	3,467
Other	5,888	5,276
Fine, penalties	450	2,547
Taxable profit	27,312	143,473
Utilization of tax losses carried forward	(27,312)	(143,473)
Taxable profit		-
Current tax at 10%		

27. **INCOME TAX (CONTINUED)**

	2012	2011
Losses carried forward from 2010 at beginning of the year	54,747	198,220
Utilization of tax losses	(27,312)	(143,473)
Unutilized tax losses from 2010 (expire in 2013)	27,435	54,747

The carry forward period for any tax losses in accordance with the Albanian Tax Law is three years. Deferred tax assets recognized in respect of tax losses extended to the management future estimate of probable taxable profit that will be available against which the losses can be utilized.

The movements in deferred tax assets and liabilities are presented as follows:

	31 December 2012	31 December 2011
Deferred tax asset at the beginning of the year	5,708	17,789
Recognized in statement of comprehensive income	(2,374)	(12,081)
Deferred tax asset at the end of the year	3,334	5,708
Deferred tax liability at the beginning of the year	16,499	20,060
Recognized in statement of comprehensive income		(3,561)
Deferred tax liability at the end of the year	16,499	16,499

Deferred tax assets and liabilities are attributable to the following items:

	31 December 2012	31 December 2011
Deferred tax asset:		
Start-up costs	-	233
Non-current assets held for sale	591	-
Tax losses carried forward	2,743	5,475
	3,334	5,708
Deferred tax liability:		
Allowances for losses on loans and advances	16,499	16,499
	16,499	16,499

Based on the local accounting law, starting from 1 January 2008 the Bank must report in accordance with IFRS. In addition, Law No. 10364, dated 16.12.2010 provides for certain amendments (effective as of 24 January 2011). Based on these amendments, the impairment allowances on loans and advances charged by banks in accordance with IFRS shall be considered as tax deductible expenses, provided that they are certified by the external auditors and are not in excess of the limits determined by the Central Bank. However, the impact of these changes in the legislation, on the financial statements of the Bank, are still uncertain and guidelines on the tax impact for IFRS reporting not yet clear.

CASH AND CASH EQUIVALENTS 28.

Cash and cash equivalents consisted of the following:

	31 December 2012	31 December 2011
Cash on hand	799,151	595,410
Accounts with Central Bank	79,968	21,882
Accounts with financial institutions with maturity of less		
than 3 months	2,573,001	2,524,730
Treasury bills with maturity of less than 3 months	1,141,079	983,866
Total	4,593,199	4,125,888

RELATED PARTIES

Parties are considered to be related if one of them has the ability to control the other or exercise significant influence over the one making financial and operating decisions.

In considering each possible related party relationship, attention is directed to the substance of the relationship and not the merely to the legal form.

The Bank has related party relationships with its shareholders and affiliates, directors and executive officers. The shareholding structure of the Bank as at 31 December 2012 and 2011 is presented in Note 19.

Associated entities include Union Distribucion Servis Albania Shpk, Media Union Shpk, Union Travel Shpk, Albanian Courier Shpk, Intergrafika Shpk, United Transport, Union Group Shpk, Uni-Com Sha, Albanian Courier Service Shpk, Auto Master Sha, United Motors Shpk, S-Systems Sha, Klubi i Automobilit te Shqiperise, Atex Shpk, Union Distribucion Shpk, Auto City Sha, Pluton Investor Shpk, Arch Investor Shpk, Union Of Financial Corners, Plus Communication, Auto Net Shpk, Press Point Albania Shpk, Press Point El, Uni-Cons Shpk, Auto Master Service Shpk, Union Smart Security Shpk, Union Net Shpk, Paylink

As at each reporting date the Bank has the following balances with its related parties:

	As at 31 December 2012	As at 31 December 2011
Assets:		
Loans and advances to customers:		
Parent company	-	-
Associated entities	1,036,104	1,322,518
Management personnel of the entity or its parent and their relatives	107,359	50,148
Other Assets:		
Parent company	761	994
Associated entities	377	282
Management personnel of the entity or its parent and their relatives	659	9
Liabilities:		
Due to banks and FI:		
Parent company	832,566	1,214,481
Associated entities	23,707	11,301
EBRD	-	-
Due to customers:		
Associated entities	231,647	398,162
Management personnel of the entity or its parent and their relatives	240,475	222,178
Other Liabilities:		
Parent company	223	625
Associated entities	3,843	2,983
Management personnel of the entity or its parent and their relatives	-	=
EBRD	140	69
Subordinated debt:		
Parent company	1,047	1,042

Loans to associated entities in the amount of LEK 625,494 thousand (2011: LEK 1,002,943 thousand) are covered by cash collateral and the remaining balance is covered by other collaterals provided by the parent company and associated entities.

29. RELATED PARTY TRANSACTIONS (CONTINUED)

		31 December
	2012	2011
Off Statement of Financial Position		
Un-drawn credit facilities from the Bank:		
Associated entities	5,363	15,366
Management personnel of the entity or its parent and their relatives	19,145	19,040
Guarantees received:		
Parent company	497,579	1,366,606
Associated entities	565,773	691,031
Management personnel of the entity or its parent and their relatives	415,060	365,275
Guarantees given:		
Parent company	20	20
Associated entities	34,637	34,854
Commitments given:		
Associated entities	-	73,147

The Bank has entered into the following transactions with related parties:

	2012	2011
Interest income:		
Parent company	86	465
Associated entities	85,841	97,130
Management personnel of the entity or its parent and their relatives	6,995	4,495
Interest expense:		
Parent company	31,982	59,450
Associated entities	5,985	11,959
Management personnel of the entity or its parent and their relatives	4,648	4,367
EBRD	-	12,259
Fees and commission income:		
Parent company	9,033	4,772
Associated entities	3,509	4,928
Management personnel of the entity or its parent and their relatives	568	348
Fees and commission expense:		
EBRD	-	1,418
Operating income:		
Associated entities	-	1,494
Operating expense:		
Parent company	2,674	2,361
Associated entities	42,635	36,023
Management personnel of the entity or its parent and their relatives	134,821	118,216
Other shareholders	787	69

30. COMMITMENTS AND CONTINGENCIES

Commitments and contingencies include the following:

	31 December 2012	31 December 2011
Guarantees given in favor of customers	446,193	637,027
Un-drawn credit facilities	746,276	860,981

Guarantees and commitments

The Bank issues guarantees for its customers. These instruments bear a credit risk similar to that of loans granted. Guarantees received from customers and credit institutions include cash collateral, mortgages pledged in favor of the bank from its borrowers.

Commitments represent the undrawn balances of loans, overdraft and card limits granted to the customers.

The Bank was involved in various claims and legal proceedings of a nature considered normal to its business as at 31 December 2012. The level of these claims and legal proceedings corresponds to the level of claims and legal proceedings in previous years. The Bank's management is of the opinion that no material losses will be incurred in relation to legal claims.

Operating lease commitments

The Bank has entered into non-cancelable lease commitments. Such commitments are composed as follows:

	31 December 2012	31 December 2011
Not later than 1 year	87,071	80,013
Later than 1 year and not later than 5 years	195	361
Total	87,266	80,374

31. FINANCIAL RISK MANAGEMENT

The Bank's activities expose it to a variety of financial risks and those activities involve analysis, evaluation, acceptance and management of some degree of risk or combination of risks. Taking risks is core to the financial business, and the operational risks are inevitable consequence of being in business. The Bank's aim is therefore to achieve an appropriate balance between risk and return and minimize potential adverse effects on the Bank's financial performance.

The Bank's risk management policies are designed to identify and analyze these risks, to set appropriate risk limits and controls, and to monitor the risks and adherence to limits by means of reliable and up to date information systems.

The most important types of risk are discussed below.

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(a) Credit risk

Credit risk is the risk that the counterparty to a financial instrument will fail to repay the obligation and cause the Bank to incur a loss. The Bank is subject to credit risk through its lending activities, and in cases where it acts as an intermediary on behalf of customers or other third parties or issues guarantees in this respect, the credit risk for the Bank stems from the possibility that different counterparties might default on their contractual obligations.

The Board of Directors has delegated responsibility for the oversight of credit risk to its Bank Credit Committee. A separate Bank Credit Department, reporting to the Bank Executive Management is responsible for management of the Bank's credit risk, including:

- Formulating credit policies in consultation with business units, covering collateral requirements, credit assessment, risk grading and reporting, documentary and legal procedures, and compliance with regulatory and statutory requirements.
- Establishing the authorization structure for the approval and renewal of credit facilities. Credit facilities approvals and renewals require approval by Credit Department, Head of Credit Department, Bank Credit Committee or the Board of Directors as appropriate.
- Reviewing and assessing credit risk. Bank Credit Department assesses all credit exposures in excess of designated limits, prior to facilities being committed to customers by the business unit concerned. Renewals and reviews of facilities are subject to the same review process.
- · Limiting concentrations of exposure to counterparties, geographies and industries (for loans and advances).
- Developing and maintaining the Bank's risk grading in order to categorize exposures according to the degree of risk of financial loss faced and to focus management on the attendant risks. The risk grading system is used in determining where impairment provisions may be required against specific credit exposures. The current risk grading framework consists of ten grades reflecting varying degrees of risk of default and the availability of collateral or other credit risk mitigation. The responsibility for setting risk grades lies with the final approving executive / committee as appropriate. Risk grades are subject to regular reviews by Bank's Executive Management.
- Reviewing compliance of business units with agreed exposure limits. Regular reports on the credit quality of local portfolios are provided to Bank Credit Department who may require appropriate corrective action to be taken.
- Providing advice, guidance and specialist skills to business units to promote best practice throughout the Bank in the management of credit risk.

Each business unit is required to implement Bank credit policies and procedures, with credit approval authorities delegated from the Bank's Credit Department and Credit Committee. Each business unit has a responsible officer who reports on all credit related matters to local management and the Bank Credit Committee. Each business unit is responsible for the quality and performance of its credit portfolio and for monitoring and controlling all credit risks in its portfolios, including those subject to central approval. In addition, regular audits of business units and Bank Credit processes are undertaken by Internal Audit.

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(a) Credit risk (continued)

Maximum credit exposure

Maximum exposure to credit risk before collateral held or other credit enhancements are as follows:

	31 December 2012	31 December 2011
Treasury Bills held-to-maturity	2,390,938	2,099,146
Placements and balances with banks	2,632,691	2,677,364
Loans and advances to customers	13,183,400	11,339,905
Treasury Bonds held-to-maturity	6,147,510	3,996,577
Financial guarantees	446,193	637,027
Commitments to extend credit	746,276	860,981
Maximum exposures to credit risk	25,547,008	21,611,000

Exposure to credit risk is also managed in part by obtaining collateral and guarantees. The principal collateral types are:

- Mortgage over residential properties
- Pledges over business assets and inventories
- Deposits and accounts placed (cash collateral)
- Personal guarantee for the loan

In addition to the term loans and business overdrafts that are secured by the above type of collateral, overdrafts on payroll accounts are extended to individuals as well. No pledges are taken for these advances as the monthly salary offsets the used part of the limit given. Financial guaranties and stand-by letters of credit are cash-collateralized.

Impaired loans and advances

Impaired loans and advances are loans and advances for which the Bank determines that it is probable that it will be unable to collect all principal and interest due according to the contractual terms of the loan agreement(s).

Past due but not impaired loans

Loans and advances where contractual interest or principal payments are past due but the Bank believes that impairment is not appropriate on the basis of the level of security, collateral available and / or the stage of collection of amounts owed to the Bank.

Loans with renegotiated terms

Loans with renegotiated terms are loans that have been restructured due to deterioration in the borrower's financial position and where the Bank has made concessions that it would not otherwise consider. Once the loan is restructured it remains in this category independently from eventual satisfactory performance after restructuring.

Allowances for impairment

The Bank establishes an allowance for impairment losses that represents its estimate of incurred losses in its loan portfolio. It consists in the specific loss component that relates to individually significant exposures.

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Notes to the Financial Statements for the year ended 31 December 2012

(Amounts in LEK '000 unless otherwise stated)

FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit risk (continued) **B**

Loans and advances are summarized as follows:

Placements and balances with

Loans and advances to customers

2,632,691

Total Loans 8,660,506 3,176,264 1,845,901 13,682,671

Advances

Corporate

Retail 2,734,965 480,353 142,810 3,358,128

1,762,772 443,025

2,210,684

2,632,691

359,952 139,319

89,128

214,650 70,913

56,174 27,385 83.559

285.563

5,908,062

1,260,066

933,139

3,714,857

4,416,481

41,021 130,149

499,271

As at 31 December 2012

Neither past due nor impaired Past due but not impaired Individually impaired Total Gross

Less: allowance for individually impaired loans Less: allowance for collectively impaired loans **Fotal Allowance for impairment**

As at 31 December 2011

Neither past due nor impaired Past due but not impaired Individually impaired Total Gross

Less: allowance for individually impaired loans Less: allowance for collectively impaired loans Total Allowance for impairment

-	349,812	100,118	1/9,132	70,362
1	94,472	28,891	46,612	18,969
'	255,340	71,227	132,520	51,593
2,677,364	11,689,717	4,331,228	4,950,059	2,408,430
1	786,003	186,958	530,306	68,739
'	2,108,997	967,520	828,216	313,261
2,677,364	8,794,717	3,176,750	3,591,537	2,026,430
banks	Total Loans	Advances	Corporate	Retail
balances with				
Placements and	es to customers	Loans and advances to customers		

The total impairment charge for loans and advances is LEK 499,271 thousand (2011: LEK 349,812 thousand).

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(a) Credit risk (continued)

Loans and advances neither past due nor impaired

As per Bank's internal credit rating, loans and advances that are neither past due nor impaired are classified as below:

As	at	31	Decem	her	20	12

Rating	Loans and	l advances to	customers	Total	Placements and balances
	Retail	Corporate	Advances	Loans	with banks
Good	2,734,553	3,714,857	1,997,691	8,447,101	2,632,691
Acceptable	412	-	212,993	213,405	-
Close monitoring	-	-	-	-	-
Unacceptable		-	=	=	-
Total	2,734,965	3,714,857	2,210,684	8,660,506	2,632,691

As at 31 December 2011

Rating	Loans and	l advances to	customers	Total	Placements and balances
	Retail	Corporate	Advances	Loans	with banks
Good	1,990,429	3,555,785	2,966,242	8,512,456	2,677,364
Acceptable	34,893	27,383	-	62,276	-
Close monitoring	1,108	8,369	210,508	219,985	-
Unacceptable		-	-	-	
Total	2,026,430	3,591,537	3,176,750	8,794,717	2,677,364

Loans and advances past due but not impaired

Below is the ageing analysis of loans past due but not individually impaired.

As at 31 December 2012		Loans	and advances	s to customers
Time band	Retail	Corporate	Advances	Total Loans
Past due up to 30 days	321,942	683,755	107,255	1,112,952
Past due 31-60 days	100,352	48,346	382,252	530,950
Past due 61-90 days	49,192	184,163	1,164,978	1,398,333
Past due 91-180 days	8,867	16,875	32,867	58,609
Past due over 180 days	=	-	75,420	75,420
Total	480,353	933,139	1,762,772	3,176,264
Estimation of fair value of collateral	2,191,108	3,711,350	3,864,096	9,766,554

Loans and advances past due over 90 days are collateralized by cash amounting at LEK 62,311 thousand (2011: LEK 334,957 thousand).

As at 31 December 2011		Loans	and advances	to customers
Time band	Retail	Corporate	Advances	Total Loans
Past due up to 30 days	241,836	685,128	134,801	1,061,765
Past due 31-60 days	47,807	27,591	116,201	191,599
Past due 61-90 days	22,226	75,333	98,417	195,976
Past due 91-180 days	898	35,729	543,963	580,590
Past due over 180 days	494	4,435	74,138	79,067
Total	313,261	828,216	967,520	2,108,997
Estimation of fair value of collateral	1,941,218	4,059,601	1,629,389	7,630,208

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(a) **Credit risk (continued)**

Loans and advances individually impaired

The individually impaired loans and advances before taking into consideration the cash flows from collateral held is LEK 1,845,901 thousand (2011: LEK 786,003 thousand).

The breakdown of the gross amount of the individually impaired loans and advances by class, along with the fair value of the collateral held by the Bank as security, are as follows:

As at 31 December 2012		Loans and advances to customers		
	Retail	Corporate	Advances	Total Loans
Individually impaired	142,810	1,260,066	443,025	1,845,901
Collateral	324,012	9,077,646	631,114	10,032,772
	Loans and advances to customers			
As at 31 December 2011		Loans	and advances	s to customers
As at 31 December 2011	Retail	Loans Corporate	and advances Advances	to customers Total Loans
As at 31 December 2011 Individually impaired	Retail 68,739			

Included in collateral used to secure the corporate loans is an amount of LEK 5,376,408 thousand, which represents a portion of the real estate collaterals received from a single borrower of the Bank that is not a first mortgage. Therefore, the Bank will not have the first claim in the event of a default by that borrower.

Loans and advances renegotiated

Restructuring activities include extended payment agreements, modification and deferral of payments. Following restructuring, a previously overdue customer account is reset to normal status and managed together with other similar accounts.

The total restructured portfolio is of LEK 198,779 thousand (2011: LEK 130,345 thousand)

Write-off policy

The Bank writes off a loan / security balance (and any related allowances for impairment losses) when Risk Committee determines that the loans / securities are uncollectible. This determination is reached after considering information such as the occurrence of significant changes in the borrower / issuer's financial position such that the borrower / issuer can no longer pay the obligation, or that proceeds from collateral will not be sufficient to pay back the entire exposure.

The Bank holds collateral against loans and advances to customers in the form of mortgage interests over property, other registered securities over assets, and guarantees. Estimates of fair value are based on the value of collateral assessed at the time of borrowing, and generally are not updated except when a loan is individually assessed as impaired. Collateral generally is not held over loans and advances to banks, except when securities are held as part of reverse repurchase and securities borrowing activity. The collateral structure referring to loans past due but not impaired is similar to the collaterals structure referring to impaired loans presented below.

	Against individually	Against collectively	Total
	impaired	impaired	
Property	9,804,866	23,045,964	32,850,830
Pledge	227,906	9,446,988	9,674,894
Cash	-	2,541,805	2,541,805
Total	10,032,772	35,034,757	45,067,529

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(b) Liquidity risk

Liquidity risk is the risk that the Bank will encounter difficulty in raising funds to meet commitments associated with financial instruments, and, in general to retain continuity of its core business lines. On an operational basis, the Bank monitors the performance of its customer deposits, and on that basis adjusts the balance of its current assets' access to funding, in order to maintain a satisfactory payment capability. On a more strategic level, the Bank through its Asset and Liability Committee ("ALCO") manages this risk by continually monitoring expected cash flows from financial instruments and adjusting its investments to match the timing of payments and receipts.

When an operating branch is subject to a liquidity limit imposed, the branch is responsible for managing its overall liquidity within regulatory limit in co-ordination with Bank's Treasury Department. Treasury Department monitors compliance for all operating branches with limits set on daily basis.

All liquidity policies and procedures are subject to annual review and approval by Board and ALCO respectively. Daily reports cover the liquidity position of both the Bank and operating branches.

The Bank relies on deposits from customer and banks, Repos and short term borrowings as its primary source of funding. The short term nature of these source of funding increases the Bank's liquidity risk and the Bank actively manages this risk through maintaining competitive pricing and constant monitoring of market trends.

One of the key measures used by the Bank for managing liquidity risk is the ratio of liquid assets to short term liabilities. This ratio was always above limits set by Central Bank in each and all currencies converted.

To manage the liquidity risk arising from financial liabilities, the Bank holds liquid assets comprising cash and cash equivalents and investment securities for which there is an active and liquid market. These assets can be readily sold to meet liquidity requirements.

The monitoring and control function for the Bank's investments are performed by ALCO. Bank's ALCO policy includes sets of daily, weekly and monthly reports to be prepared and analyzed. Daily report, "Liquidity Position Report", controls respectively daily inflows/outflows of liquidity till 1-year maturity, under business usual scenario. Monthly reports include ratio and gap analyses under separate bank specific and market crisis scenarios. Reports are produced for each single currency LEK, USD and EUR and for the total balance sheet as well.

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Notes to the Financial Statements for the year ended 31 December 2012

(Amounts in LEK '000 unless otherwise stated)

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(b) Liquidity risk (continued)

An analysis of financial assets and liabilities according to their maturities is as follows:

	a			31 December 2012	[2		
	Up to	1 to	3 to 6	6 to 12	1 to 5	Over 5	Total
	1 month	3 months	Months	months	years	years	
Assets							
Cash and balances with Central Bank	2,908,914	•	1	•		•	2,908,914
Placements and balances with banks	2,573,018	•	1	49,088	ı	10,585	2,632,691
Treasury Bills held-to-maturity	499,330	641,749	419,958	829,901	•		2,390,938
Treasury Bonds held-to-maturity	199,327	176,272	119,448	1,604,891	4,047,572	•	6,147,510
Loans and advances to customers	1,687,361	1,040,873	1,329,897	2,549,981	4,569,716	2,005,572	13,183,400
Other assets	180,145	1				869	180,843
Total	8,048,095	1,858,894	1,869,303	5,033,861	8,617,288	2,016,855	27,444,296
Liabilities							
Due to banks and Financial institutions	801,025	1,396	1	511,727	ı	1	1,314,148
Due to customers	7,001,758	2,302,281	2,924,021	7,998,801	3,805,038	•	24,031,899
Treasury bills sold under repurchase agreement	261,372	•	•		•		261,372
Other liabilities	129,279	1	1	1	1	1	129,279
Subordinated debt	1	•	•	1,047	•		1,047
Total	8,193,434	2,303,677	2,924,021	8,511,575	3,805,038		25,737,745
Liquidity risk at 31 December 2012	(145,339)	(444,783)	(1,054,718)	(3,477,714)	4,812,250	2,016,855	1,706,551
Cumulative	(145,339)	(590,122)	(1,644,840)	(5,122,554)	(310,304)	1,706,551	

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Notes to the Financial Statements for the year ended 31 December 2012

(Amounts in LEK '000 unless otherwise stated)

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(b) Liquidity risk (continued)

			•	31 December 2011	11		
	Up to 1 month	1 to	3 to 6	6 to 12	1 to 5	Over 5	Total
		3 months	months	months	years	years	
Assets							
Cash and balances with Central Bank	2,519,660	•	1	1	•	ı	2,519,660
Placements and balances with banks	2,525,852	ı	55,572	90,305	•	5,635	2,677,364
Treasury Bills held-to-maturity	399,234	486,288	505,244	708,380	•	ı	2,099,146
Treasury Bonds held-to-maturity	332,798	317,426	172,638	658,539	2,515,176	1	3,996,577
Loans and advances to customers	1,274,338	896,481	1,170,506	2,841,090	3,484,377	1,673,113	11,339,905
Other assets	214,552	1	1		1	695	215,247
Total	7,266,434	1,700,195	1,903,960	4,298,314	5,999,553	1,679,443	22,847,899
Liabilities							
Due to banks and Financial institutions	415,828	1	1	885,249	1	1	1,301,077
Due to customers	6,756,764	2,068,630	2,450,288	7,534,381	738,556	1	19,548,619
Treasury bills sold under repurchase agreement		252,219	ı	1	1	•	252,219
Other liabilities	125,810	1	ı	1	•	1	125,810
Subordinated debt	1	•	ı	1	1,042	1	1,042
Total	7,298,402	2,320,849	2,450,288	8,419,630	739,598	•	21,228,767
Liquidity risk at 31 December 2011	(31,968)	(620,654)	(546,328)	(4,121,316)	5,259,955	1,679,443	1,619,132
Cumulative	(31,968)	(652,622)	(1,198,950)	(5,320,266)	(60,311)	1,619,132	•

(c) Market risk

Market risks arise from open positions in interest rates and currency, all of which are exposed to general and specific market movements and changes in the level of The Bank is exposed to the market a risk whenever the fair value or future cash flows of a financial instrument fluctuates because of changes in market prices. volatility of market rates or prices such as interest rates, credit spreads and foreign exchange rates.

Currency risk

The Bank is exposed to currency risk through transactions in foreign currencies. Currency risk is the risk that the value of financial instruments will fluctuate due to changes in foreign exchange rates. The Bank attempts to manage this risk by closing daily open foreign currency positions and by establishing and monitoring limits on open positions. As the currency in which the Bank presents it financial statements is the LEK, the Bank's financial statements are affected by movements in the exchange rates between the LEK and other currencies.

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(c) Market risks (continued)

Currency risk (continued)

The Bank's transactional exposures give rise to foreign currency gains and losses that are recognized in the statement of comprehensive income. These exposures comprise the monetary assets and liabilities of the Bank that are not denominated in the measurement currency of the Bank. The applicable exchange rates for the principal currencies are as follows:

	2012	2011
EUR:LEK	139.59	138.93
USD:LEK	105.85	107.54

The analysis of monetary assets and liabilities as at 31 December 2012 by the foreign currencies in which they were denominated is shown below:

		3	1 December :	2012	
	LEK	USD	EUR	Other	Total
Assets					_
Cash and balances with Central Bank	1,382,547	186,624	1,254,230	85,513	2,908,914
Placements and balances with banks	-	1,202,421	1,423,455	6,815	2,632,691
Treasury Bills held-to-maturity	2,295,872	-	95,066	-	2,390,938
Treasury Bonds held-to-maturity	5,725,047	-	422,463	-	6,147,510
Loans and advances to customers	3,092,188	380,049	9,669,856	41,307	13,183,400
Other assets	28,063	2,384	15,403	134,993	180,843
Total	12,523,717	1,771,478	12,880,473	268,628	27,444,296
Liabilities					_
Due to banks and financial institutions	402,485	330,980	580,682	1	1,314,148
Due to customers	12,780,566	1,404,795	9,724,699	121,839	24,031,899
T bills sold under repurchase agreement	261,372	-	=	-	261,372
Other liabilities	42,354	2,475	79,828	4,622	129,279
Subordinated debt		-	1,047	=	1,047
Total	13,486,777	1,738,250	10,386,256	126,462	25,737,745
Net commitments and FX Spot transactions	220,023	16,880	204,832	(152,245)	289,490
Net Position	(743,037)	50,108	2,699,049	(10,079)	1, 996,041
		3	31 December	2011	

		31	December 201	11	
	LEK	USD	EUR	Other	Total
Assets					
Cash and balances with Central Bank	1,176,457	191,257	1,082,702	69,244	2,519,660
Placements and balances with banks	168,244	457,403	2,017,458	34,259	2,677,364
Treasury Bills held-to-maturity	2,099,146	-	-	-	2,099,146
Treasury Bonds held-to-maturity	3,576,434	-	420,143	-	3,996,577
Loans and advances to customers	2,286,247	405,610	8,648,048	-	11,339,905
Other assets	19,738	141,422	11,555	42,532	215,247
Total	9,326,266	1,195,692	12,179,906	146,035	22,847,899
Liabilities					·
Due to banks and financial institutions	674	28,790	1,271,597	16	1,301,077
Due to customers	9,857,836	1,113,502	8,493,631	83,650	19,548,619
T bills sold under repurchase agreement	252,219	-	-	-	252,219
Other liabilities	42,838	8,719	73,431	822	125,810
Subordinated debt	-	-	1,042	-	1,042
Total	10,153,567	1,151,011	9,839,701	84,488	21,228,767
Net commitments and FX Spot transactions	289,972	(47,073)	332,097	(70,042)	504,954
Net Position	(537,329)	(2,392)	2,672,302	(8,495)	2,124,086

FINANCIAL RISK MANAGEMENT (CONTINUED) 31.

Market risks (continued) (c)

Interest rate risk

Interest rate price risk is the risk that the value of a financial instrument will fluctuate due to changes in market interest rates relative to the interest rate that applies to the financial instrument. Interest rate cash flow risk is the risk that the interest cost will fluctuate over time. The Bank attempts to mitigate this risk by maintaining the Repricing Gap fully matched, so that both its assets and liabilities mature and re-price simultaneously. This limits the risk of the Bank becoming over-sensitive to interest rate changes.

The Bank's interest rate gap as at 31 December 2012 is analyzed below. As at 31 December 2012, majority of the Bank's short-term financial assets and liabilities, except for the loan portfolio, carry fixed interest rates. The majority of Bank's loans and advances to customers, representing 58.5% (2011: 57%) of total assets in the statement of financial position, carry floating interest rates.

Effective yield information

The average effective yields of significant categories of financial assets and liabilities of the Bank were as follows:

			Weigh	ted averag	ge interest	rate		
	Ll	EK	US	D	EU	JR	Otl	ner
	2012	2011	2012	2011	2012	2011	2012	2011
Assets:								
Statutory reserves	2.8%	3.325%	-	0.09 %	-	0.875%	N/A	N/A
Placements and balances								
with banks	N/A	4.78%	0.21%	0.70%	0.40%	0.56%	N/A	N/A
Investment securities	7.78%	7.82%	N/A	N/A	6.99%	7.50%	N/A	N/A
Loans to customers	11.42%	12.01%	7.63%	7.80%	8.15%	8.16%	3.10%	N/A
Liabilities:								
Due to banks	4.03%	N/A	1.36%	N/A	3.57%	4.12%	N/A	N/A
Due to customers	6.53%	6.62%	2.51%	1.99%	3.70%	4.43%	1.65%	0.99%
T Bills under Repos	4.09%	5.48%	N/A	N/A	N/A	N/A	N/A	N/A
Subordinated debt	N/A	N/A	N/A	N/A	2.10%	2.99%	N/A	N/A

ii. Interest rate repricing analysis

The following table presents the interest rate repricing dates for the Bank's assets and liabilities. Variablerate assets have been reported according to their next rate change date. Fixed-rate assets and liabilities have been reported according to their scheduled principal repayment dates.

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Notes to the Financial Statements for the year ended 31 December 2012

(Amounts in LEK '000 unless otherwise stated)

FINANCIAL RISK MANAGEMENT (CONTINUED) 31.

Market risks (continued) છ

Interest rate risk (continued)

		31 December 2012	er 2012				
	Up to	1-3	3-6	6-12	Over	Non interest	
	1 month	Month	Months	Months	1 year	bearing	Total
Assets							
Cash and balances with Central Bank	1,091,314	1	1	1	ı	1,817,600	2,908,914
Placements and balances with banks	2,572,492	1	1	49,088	10,585	526	2,632,691
Treasury Bills held-to-maturity	499,330	641,749	419,958	829,901	1		2,390,938
Treasury Bonds held-to-maturity	150,000	150,000	180,000	1,600,000	3,947,571	119,939	6,147,510
Loans and advances to customers	1,701,982	1,496,605	2,692,393	6,331,473	1,509,354	(548,407)	13,183,400
Other assets	ı	1	ı	ı	ı	180,843	180,843
Total	6,015,118	2,288,354	3,292,351	8,810,462	5,467,510	1,570,501	27,444,296
Liobilities							
Due to banks and financial institutions	278 TNT	1	1	307 803	1	77575	1 31/1 1/8
Due to value and initiation institutions	0/0,/+/	Į.	Ì	200,720	ı	1+0.10	0+1,+10,1
Due to customers	6,604,514	2,269,311	2,877,556	7,943,483	3,757,790	579,245	24,031,899
Treasury bills sold under repurchase agreement	261,226	1	•	1	1	146	261,372
Other liabilities	•	1	•	1	1	129,279	129,279
Subordinated debt	•	1	1,047	1	1	ı	1,047
Total	7,613,615	2,269,311	2,878,603	8,452,209	3,757,790	766,217	25,737,745
Gap	(1,598,497)	19,043	413,748	358,253	1,709,720	804,284	1,706,551
Cumulative gap	(1,598,497)	(1,579,454)	(1,165,706)	(807,453)	902,267	1,706,551	

Union Bank Sh.a Notes to the Financial Statements for the year ended 31 December 2012 (Amounts in LEK '000 unless otherwise stated)

FINANCIAL RISK MANAGEMENT (CONTINUED)

Market risks (continued)

Interest rate risk (continued)

		31 December 201	ber 2011				
	Up to	1-3	3-6	6-12	Over	Non interest	
	1 month	Month	Months	Months	1 year	bearing	Total
Assets							
Cash and balances with Central Bank	957,788	1	ı	•	ı	1,561,872	2,519,660
Placements and balances with banks	2,491,344	1	55,572	90,305	5,635	34,508	2,677,364
Treasury Bills held-to-maturity	399,234	486,288	505,244	708,380	1	•	2,099,146
Treasury Bonds held-to-maturity	300,000	300,000	150,000	653,571	2,515,176	77,830	3,996,577
Loans and advances to customers	1,250,878	1,492,901	2,148,115	5,301,020	1,541,931	(394,940)	11,339,905
Other assets	1	1	1	ı	1	215,247	215,247
Total	5,399,244	2,279,189	2,858,931	6,753,276	4,062,742	1,494,517	22,847,899
Liabilities							
Due to banks and financial institutions	119,573	1	1	874,150	1	307,354	1,301,077
Due to customers	6,533,237	2,039,357	2,410,462	7,487,197	734,371	343,995	19,548,619
Treasury bills sold under repurchase agreement	1	251,050			1	1,169	252,219
Other liabilities	•		1	•	1	125,810	125,810
Subordinated debt	1,042	1	•	•	1		1,042
Total	6,653,852	2,290,407	2,410,462	8,361,347	734,371	778,328	21,228,767
Gap	(1,254,608)	(11,218)	448,469	(1,608,071)	3,328,371	716,189	1,619,132
Cumulative gap	(1,254,608)	(1,265,826)	(817,357)	(2,425,428)	902,943	1,619,132	

31. FINANCIAL RISK MANAGEMENT (CONTINUED)

(c) Market risks (continued)

Sensitivity analyses

The sensitivity analysis below have been determined based on the exposure to interest rates at the reporting date and the stipulated change taking place at the beginning of the financial year and held constant throughout the reporting period. The following is a stipulation of effects of changes in interest rate in the net profit, assuming all the other variables are held constant:

	31 December 2012	31 December 2011
Interest rate increases by 2%	18,045	18,059
Interest rate increases by 1.5%	13,534	13,544
Interest rate increases by 1%	9,023	9,029
Interest rate decreases by 1%	(9,023)	(9,029)
Interest rate decreases by 1.5%	(13,534)	(13,544)
Interest rate decreases by 2%	(18,045)	(18,059)

The sensitivity rate, used when reporting foreign currency risk internally to key management personnel, represents management's assessment of the reasonably possible change in foreign exchange rates based on information available after the balance sheet date. The sensitivity analysis includes only outstanding foreign currency denominated monetary items and adjusts their translation at the period end for the change in exchange rates as described above.

Below is a stipulation of effects of changes in exchange rates in the net profit, assuming that all the other variables are held constant:

	31 December 2012	31 December 2011
Lek depreciates by 5%	136,954	133,071
Lek appreciates by 5%	(136,954)	(133,071)

(d) Operational risk

The operational risk is incurred on the delivery of all of the bank's products and services and arises on a daily basis as transactions are being processed. It may occur also as a result of inadequate information systems, technology failures, breaks of internal controls, and fraud or unforeseen catastrophes.

To cover for operational risk, the Bank has established a framework that incorporates clear definitions of operational risk throughout the organization, and a philosophy of business processes self-assessment. It has also developed, and is actively monitoring, the performance of key risk indicators.

The Bank's Operational Risk Committee (ORC) is periodically monitoring the occurrences of operational losses and has assigned responsibilities for mitigating losses and providing back-up solutions and risk coverage for activities subject to operational risk.

32. DISCLOSURE AND ESTIMATION OF FAIR VALUE

Fair value estimates are based on existing financial instruments on the bank's financial position statement without attempting to estimate the value of anticipated future business and the value of assets and liabilities not considered financial instruments.

The table below summarizes the carrying amounts and fair values of financial assets and liabilities.

	As at 31 D	ecember 2012	As at 31 De	ecember 2011
	Carrying amount	Fair value	Carrying amount	Fair value
Financial assets				
Treasury Bills held-to-maturity	2,390,938	2,393,327	2,099,146	2,102,136
Placements and balances with banks	2,632,691	2,632,691	2,677,364	2,677,364
Loans and advances to customers	13,183,400	13,183,400	11,339,905	11,339,905
Treasury Bonds held-to-maturity	6,147,510	6,200,044	3,996,577	3,992,917
Financial liabilities				
Due to other banks and financial				
institutions	1,314,148	1,302,274	1,301,077	1,279,073
Due to customers	24,031,899	23,442,439	19,548,619	20,464,416
Treasury bills sold under repurchase				
agreement	261,372	261,372	252,219	252,219
Subordinated debt	1,047	1,047	1,042	1,042

Treasury Bills held-to-maturity

Treasury Bills held-to-maturity include treasury bills issued by Government which are bought with the intention to hold them till maturity. Since no active market exists for treasury bills, the fair value has been estimated using a discounted cash flow model based on a current yield curve appropriate for the remaining term to maturity.

Placements and balances with banks

Due from other banks include inter-bank placements and items in the course of collection. As loans, advances and overnight deposits are short term and at floating rates, their fair value is considered to equate to their carrying amount.

Loans and advances to customers

Loans and advances are net of allowances for impairment. The Bank's loan portfolio has an estimated fair value approximately equal to its book value due either to their short term nature or to underlying interest rates which approximate market rates. The majority of the loan portfolio is subject to re-pricing within a year.

Treasury Bonds held-to-maturity

Treasury Bonds held-to-maturity include treasury bonds issued by Government which are bought with the intention to hold them till maturity. Since no active market exists for treasury bonds, the fair value has been estimated using a discounted cash flow model based on a current yield curve appropriate for the remaining term to maturity.

Due to banks and financial institutions

Due to banks and financial institutions have an estimated fair value approximately equal to its book value due either to their short term nature or to underlying interest rates which approximate market rates.

Due to customers

The estimated fair value of deposits with no stated maturity, which include non-interest bearing deposits, is the amount repayable on demand.

33. CAPITAL MANAGEMENT

Regulatory capital

The Bank monitors the adequacy of its capital using, among other measures, the rules and ratios established by the Albanian regulator, the Bank of Albania ("BoA"), which ultimately determines the statutory capital required to underpin its business. The regulation "On capital adequacy" is issued pursuant to Law No. 8269 date 23.12.1997 "On the Bank of Albania", and Law No. 8365 date 02.07.1998 "Banking Law of the Republic of Albania".

Capital Adequacy Ratio

The Capital Adequacy Ratio is the proportion of the regulatory capital to risk weighted assets and off balance-sheet items, expressed as a percentage. The minimum required Capital Adequacy Ratio is 12%.

The Modified Capital Adequacy Ratio is the proportion of the base capital to risk-weighted assets and off balance-sheet items, expressed as a percentage. The minimum modified capital adequacy is 6%.

Risk-Weighted Assets (RWAs)

Assets are weighted according to broad categories of notional risk, being assigned a risk weighting according to the amount of capital deemed to be necessary to support them. Five categories of risk weights (0%, 20%, 50%, 100%, 150%) are applied; for example cash and money market instruments have a zero risk weighting which means that no capital is required to support the holding of these assets. Property and equipment carries a 100% risk weighting, meaning that it must be supported by capital equal to 12% of the carrying amount.

Off-balance-sheet credit related commitments are taken into account. The amounts are then weighted for risk using the same percentages as for on-balance-sheet assets.

The Bank's policy is to maintain a strong capital base so as to sustain future development of the business and to maintain market confidence. The impact of the level of capital on future shareholders' return is also recognized and the Bank recognizes the need to maintain a balance between the higher returns that might be possible with greater gearing within regulatory and prudential limits and the advantages and security afforded by a sound capital position.

Although the Bank continues to have accumulated losses, it has realized profit in the last three years and expects to continue realizing profits.

The Bank monitors all externally imposed capital requirements throughout the period and anticipates future needs on an ongoing basis. A capital contribution of EUR 1,000 thousand was made on 26 March 2013 (see note 34). Furthermore, the Management expects future capital contributions of EUR 1,500 thousand during the year 2013, in order to support the banking activities and comply with the requirements of the Bank of Albania. The financial statements for the year ended 31 December 2012 for regulatory purposes have not been finalized at the date of approval of these financial statements.

34. EVENTS AFTER THE REPORTING DATE

A capital contribution of EUR 1,000 thousand was made by UFT on 26 March 2013 (see note 19).

There are no other events after the reporting date that would require either adjustments or additional disclosures in the financial statements.

